

Licensing Sub- Committee Report

Item No:	
Licensing Ref No:	15/04691/LIPN
Date:	30 July 2015
Classification:	For General Release
Title of Report:	The Coffee Shop 150 - 162 Edgware Road London W2 2DT
Report of:	Director of Public Protection and Licensing
Policy context:	City of Westminster Statement of Licensing Policy
inancial summary:	None
Report Author:	Mr Yiannis Chrysanthou Senior Licensing Officer
Contact Details:	Telephone: 7641 1876

APPLICATION DETAILS

Application Type:	A new premises licence application under the Licensing Act 2003.					
Applicant:	Rank Leisure Limited	Date Application Received:	12 June 2015			
Premises Name and Address:	The Coffee Shop 150 - 162 Edgware Road London W2 2DT					
Ward Name:	Bryanston And Dorset Square	Stress Area:	Edgware Road			
Description of Premises:	A cafe/bar on the first floor of a building on the Harrowby Street accessed via a shared receand cold non-alcoholic beverages, snacks a a small range of alcoholic drinks for on sale. There is an existing premises licence (13/04 which is currently in use and operational. The café/bar is immediately adjacent to the licensed under the Gambling Act 2005 as convictoria Casino (13/04888/LIGV) on the first Room (13/06631/LIGV) on the second floor. Schedule 1 to the Gambling Act 2005 (Mandand Wales) Regulations 2007 states: 1. The principal entrance to the premise A 'street' is defined in the regulations as inclusively square, court, alley or passage (incopremises such as shopping malls), whether	ception on the ground floor, offering hot and light meals which now wishes to see only. 24858/LIPN) in force as outlined below entrances to two premises which are converted casinos: the Grosvenor st floor of the premises and The Poker r. Mandatory Condition 1 of Part 1, andatory and Default Conditions) (Englar sees shall be from a street.				
	aragraph 7.22 of the Gambling Commission's Guidance to Licensing Authorities The Edition states: Or casinos, bearing in mind the wide definition of a street, access might be from yer or other area which the public might enter for purposes other than gambling					
	Access to both casinos is via the entrance of the building, which meets the definition of question, known as The Coffee Shop. This partner the public might enter the building for purpose however, that the licensable activities propose on this status as the premises currently mee	a 'street' by virto premises provide ses other than ga sed in this applic	ue of the premises in es a purpose for which ambling. Please note, cation have no bearing			

Note: Where the committee is minded to grant the application it will be granted subject to the mandatory conditions and proposed conditions consistent with the operating schedule modified to such extent as the authority considers appropriate for the promotion of the licensing objectives detailed in Appendix B to this report.

Licensable activities permitted under the existing premises licence 13/04858/LIPN	Licensable Activities proposed under new application
Exhibition of a Film Monday to Sunday: 00:00 to 00:00	No change – same as existing licence
Late Night Refreshment Monday to Sunday: 23:00 to 05:00	No change – same as existing licence
	Performance of Dance Monday to Sunday: 00:00 to 00:00
	Performance of Live Music Monday to Sunday: 00:00 to 00:00
	Playing of Recorded Music Monday to Sunday: 00:00 to 00:00
	Anything of a similar description to Live Music, Recorded Music or Performance of Dance Monday to Sunday: 00:00 to 00:00
	Performance of a Play Monday to Sunday: 00:00 to 00:00
	Sale by Retail of Alcohol - On the Premises Monday to Sunday: 12:00 to 02:00
Current Opening Hours Monday to Sunday: 00:00 to 00:00	No change – same as existing licence

	•	
	Relevant representations and policies applicable:	References / Notes
1A	The police have made an adverse representation on the grounds of preventing crime and disorder. The premises is within the Edgware Road stress area and they believe will add to cumulative impact. The objection is attached to the background papers.	Metropolitan Police Service representation
1B	Environmental health have made an adverse representation on the grounds of preventing public nuisance and protecting public safety. The objection is attached to the background papers.	Environmental Health Service Representation
1C	Michael Earls has made an adverse representation on the grounds of preventing crime and disorder and public nuisance. The objection is attached to the background papers.	1 residential representation
1D	The following policies within the City Of Westminster Statement of Licensing Policy apply:	Policies applicable
	Policy HRS1 applies:	
	(i) Applications for hours within the core hours set out below in this policy will generally be granted, subject to not being contrary to other policies in the Statement of Licensing Policy.	
	(ii) Applications for hours outside the core hours set out below in this policy will be considered on their merits, subject to other relevant policies.	
	Policy STR1 applies:	
T THE PARTY AND	(i) It is the Licensing Authority's policy to refuse applications in the Stress Areas for: pubs and bars; fast food premises, and premises offering facilities for music and dancing; other than applications to vary hours within the Core Hours under Policy HRS1.	
	(ii) Applications for other licensable activities in the Stress Areas will be subject to other policies and must demonstrate that they will not add to cumulative impact in the Stress Areas.	
	Policy PB2 applies:	
	It is the Licensing Authority's policy to refuse applications in the Stress Areas, other than applications to vary hours within the Core Hours, under Policy HRS1.	
	Policy MD2 applies:	
	It is the Licensing Authority's policy to refuse applications in the Stress Areas, other than applications to vary hours within the Core Hours, under Policy HRS1.	

part th	ensing sub-committee may refuse, grant in full or grant in its proposal, having taken into account the representations and Westminster's Statement of Licensing Policy. The on taken should promote the licensing objectives of: • prevention of public nuisance, • prevention of crime & disorder, • public safety and • protection of children from harm.	Summary
Current Licensing Position	These premises currently hold a licence as outlined above a below. A copy of the existing premises licence is in the back. There are also two premises licences under Gambling Act 2 above.	ground documents.
Residential 148 of the units within a 75m radius of the premise residential. Please refer to Appendix C.		dential or proposed
Planning Licensing cannot confirm the planning usage of these p Position:		ses.
List of Appendices: A1 – Premises Licence History, A2 - Plans B - Proposed Conditions C – Residential Map and list of premises in the vicinity		

Background Documents - Local Government (Access to Information) Act 1972

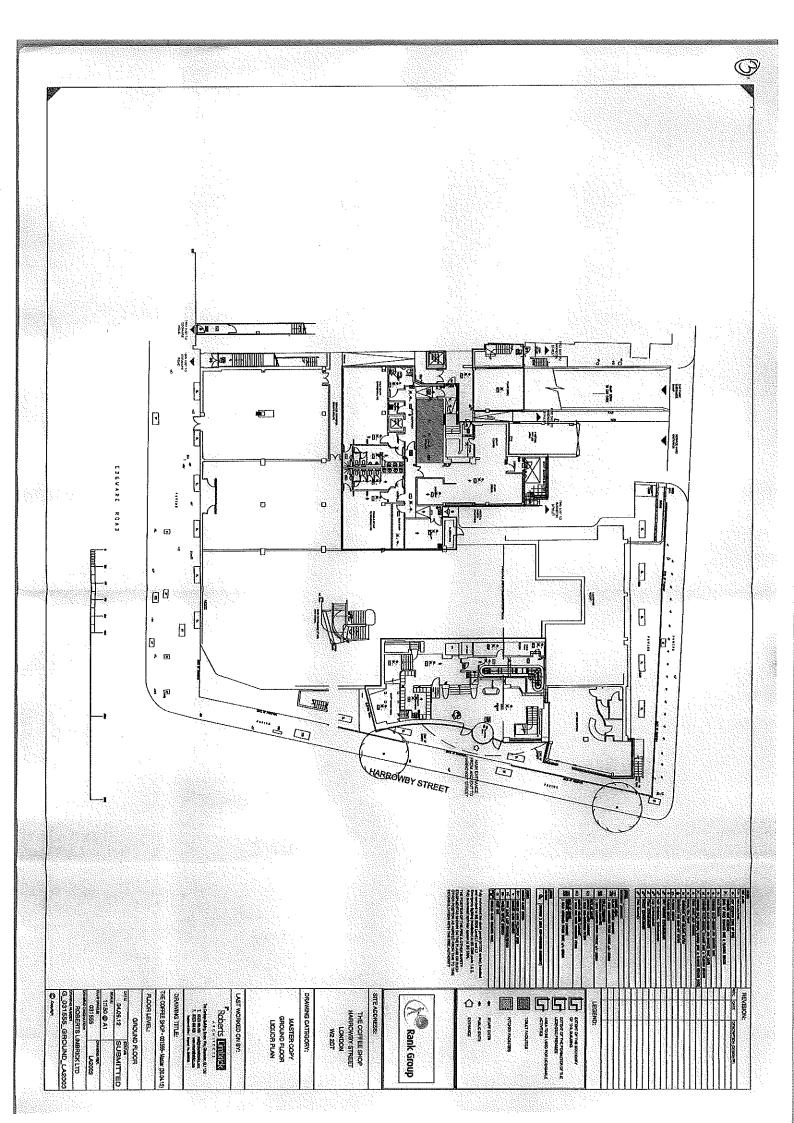
- Licensing Act 2003
- City of Westminster Statement of Licensing Policy (7th January 2011)
- Amended Guidance issued under section 182 of the Licensing Act 2003 (March 2015)
- Application form
- Applicant submissions for Licensing Sub-Committee hearing
- Existing premises licence
- Representations received
- Photos

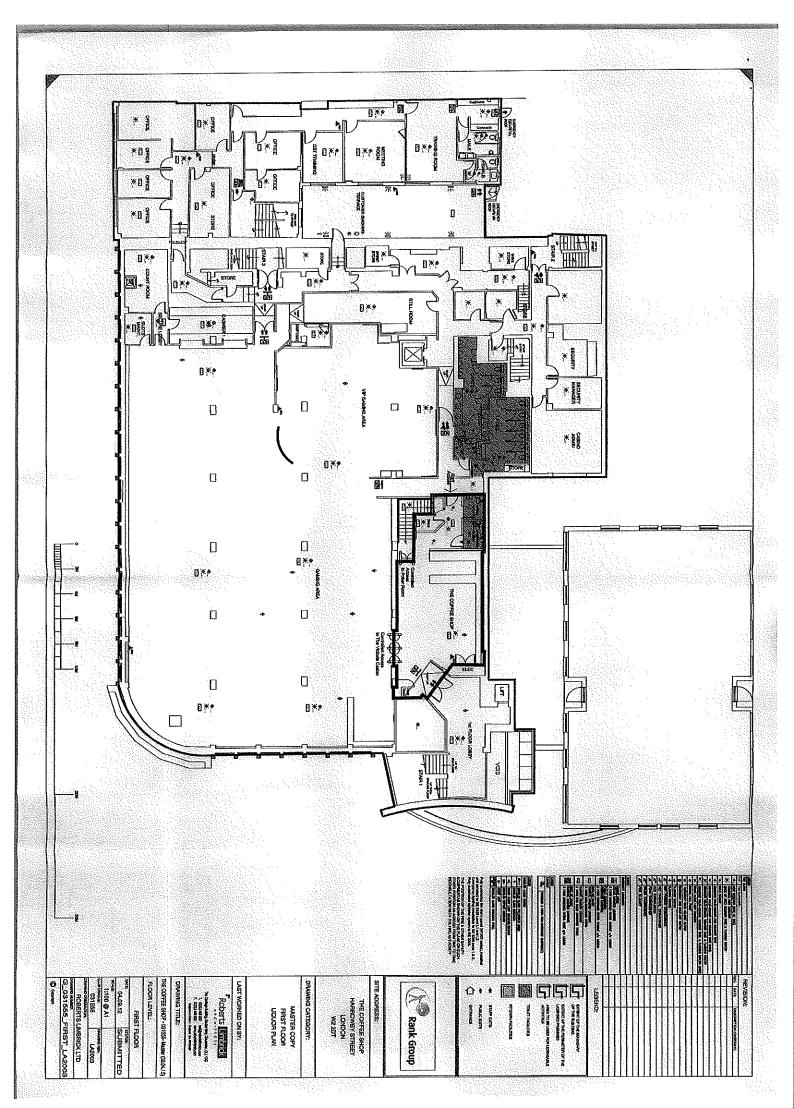
Appendix A1

Licence & Appeal History

Application	Details of Application	Date Determined	Decision
13/04858/LIPN	Application for a new premises	14.08.2013	Granted Under Delegated Authority

There is no appeal history





CONDITIONS CONSISTENT WITH THE OPERATING SCHEDULE AND CONDITIONS PROPOSED BY A PARTY TO THE HEARING

When determining an application for a new premises licence under the provisions of the Licensing Act 2003, the licensing authority must, unless it decides to reject the application, grant the licence subject to the conditions which are indicated as mandatory in this schedule.

At a hearing the licensing authority may, in addition, and having regard to any representations received, grant the licence subject to such conditions which are consistent with the operating schedule submitted by the applicant as part of their application, or alter or omit these conditions, or add any new condition to such extent as the licensing authority considers necessary for the promotion of the licensing objectives.

This schedule lists those conditions which are consistent with the operating schedule, or proposed as necessary for the promotion of the licensing objectives by a responsible authority or an interested party as indicated. These conditions have not been submitted by the licensing service but reflect the positions of the applicant, responsible authority or interested party and have not necessarily been agreed

Mandatory Conditions

- No supply of alcohol may be made at a time when there is no designated premises supervisor in respect of this licence.
- 2. No supply of alcohol may be made at a time when the designated premises supervisor does not hold a personal licence or the personal licence is suspended.
- 3. Every supply of alcohol under this licence must be made or authorised by a person who holds a personal licence.
- 4. (1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.
 - (2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises—
 - (a) games or other activities which require or encourage, or are designed to require or encourage, individuals to;
 - drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
 - (ii) drink as much alcohol as possible (whether within a time limit or otherwise);
 - (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;
 - (c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner which carries a significant risk of undermining a licensing objective;

- (d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner;
- (e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of a disability).
- 5. The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.
- 6. (1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.
 - (2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.
 - (3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either—
 - (a) a holographic mark, or
 - (b) an ultraviolet feature.
- 7. The responsible person must ensure that—
 - (a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures—
 - (i) beer or cider: ½ pint;
 - (ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and
 - (iii) still wine in a glass: 125 ml;
 - (b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and
 - (c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available.

A responsible person in relation to a licensed premises means the holder of the premise licence in respect of the premises, the designated premises supervisor (if any) or any individual aged 18 or over who is authorised by either the licence holder or designated premises supervisor. For premises with a club premises certificate, any member or officer of the club present on the premises in a capacity that which enables him to prevent the supply of alcohol.

- 8(i) A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.
- 8(ii) For the purposes of the condition set out in paragraph 8(i) above -
 - (a) "duty" is to be construed in accordance with the Alcoholic Liquor Duties Act 1979;

(b) "permitted price" is the price found by applying the formula -

P = D+(DxV)

Where -

- (i) P is the permitted price,
- (ii) D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and
- (iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;
- (c) "relevant person" means, in relation to premises in respect of which there is in force a premises licence -
 - (i) the holder of the premises licence,
 - (ii) the designated premises supervisor (if any) in respect of such a licence, or
 - (iii) the personal licence holder who makes or authorises a supply of alcoho under such a licence;
- (d) "relevant person" means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and
- (e) "value added tax" means value added tax charged in accordance with the Value Added Tax Act 1994.
- 8(iii). Where the permitted price given by Paragraph 8(ii)(b) above would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.
- 8(iv). (1) Sub-paragraph 8(iv)(2) below applies where the permitted price given by Paragraph 8(ii)(b) above on a day ("the first day") would be different from the permitted price on the next day ("the second day") as a result of a change to the rate of duty or value added tax.
 - (2) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.

Consistent with the operating schedule

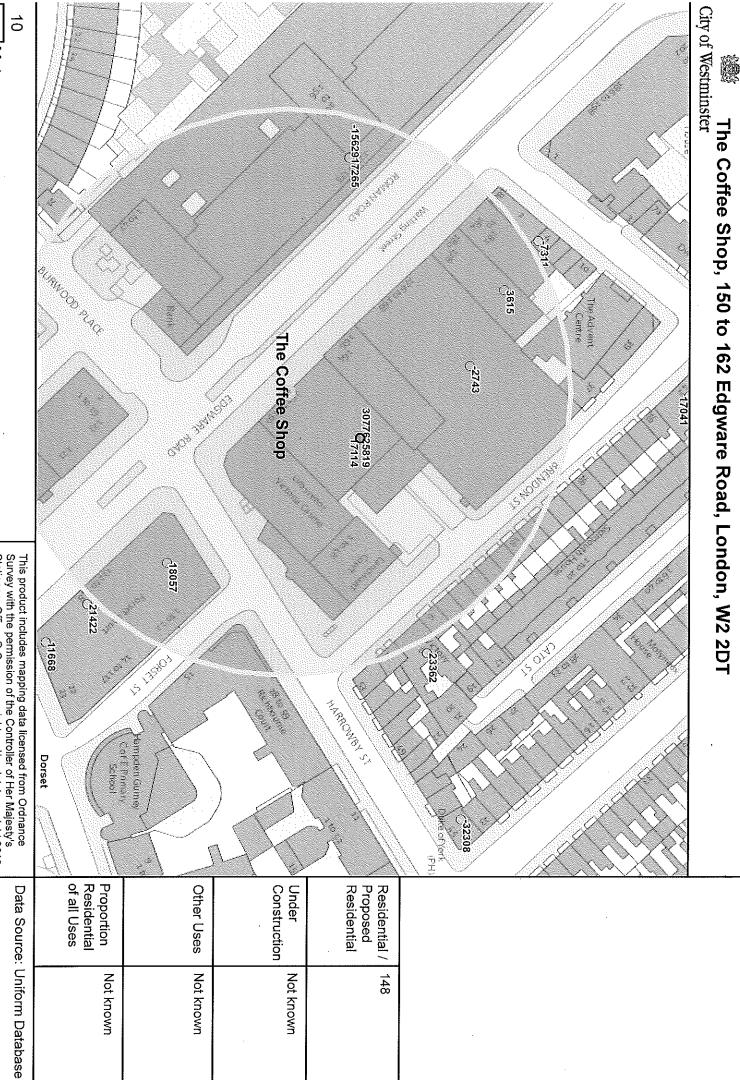
- 9. The sale of alcohol must be ancillary to the use of the adjacent premises on the first floor and the premises above on the second floor for the provision of facilities for gambling.
- 10. Substantial food and non-intoxicating beverages, including drinking water, shall be available in all parts of the premises where alcohol is sold or supplied for consumption on the premises.
- 11. There shall be no off-sales of alcohol.
- 12. There shall be no sales of hot food or drink for consumption off the premises after 23.00hrs.
- 13. The number of persons accommodated at any one time (excluding staff) shall not exceed 50.

- 14. The licensee shall ensure that the capacity limit is properly monitored at all times. Information regarding the capacity shall be given to an authorised officer or Police Officer upon request.
- 15. A Challenge 21 proof of age scheme shall be operated at the premises where the only acceptable forms of identification are recognised photographic identification cards, such as a driving licence, passport or proof of age card with the PASS Hologram.
- 16. The following activities shall not be permitted in the rear outside service yard area fronting onto Brendon Street between 00.00hrs and 07.00hrs:
- (i) The movement, handling or placement of refuse, including bottles;
- (ii) The operation of the refuse compactor; or
- (iii) Commercial vehicular deliveries or removals.
- 17. A bagpipe player may perform throughout the premises on New Year's Eve.
- 18. Dragon dancers may perform throughout the premises on Chinese New Year.
- 19. There shall be no striptease or nudity, and all persons shall be decently attired at all times, except when the premises are operating under the authority of a Sexual Entertainment Venue licence.
- 20. No noise shall emanate from the premises nor vibration be transmitted through the premises which gives rise to a nuisance.
- 21. During the hours of operation of the premises, the licence holder shall ensure that sufficient measures are in place to remove and prevent litter or waste arising or accumulating from customers in the area immediately outside the premises, and that this area shall be swept and/or washed, and litter and sweepings collected and stored in accordance with the approved refuse storage arrangements by close of business.
- 22. All emergency doors shall be maintained effectively self closing and not held open other than by an approved device.
- 23. Patrons permitted to temporarily leave and then re-enter the premises, e.g. to smoke, shall not be permitted to take drinks or glass containers with them.
- 24. Notices shall be prominently displayed at any area used for smoking requesting patrons to respect the needs of local residents and use the area quietly.
- 25. Notices shall be prominently displayed at all exits requesting patrons to respect the needs of local residents and leave the area quietly.
- 26. The means of escape provided for the premises shall at all times be maintained unobstructed, free of trip hazards, immediately available and clearly identified in accordance with the plans provided.
- 27. The approved arrangements at the premises, including means of escape provision, emergency warning equipment, the electrical installation and mechanical equipment, shall at all times be maintained in good condition and full working order.
- 28. The edges of the treads of steps and stairways shall be marked and maintained so as to be conspicuous at all times.

- 29. No advertisements of any kind (including placard, poster, sticker, flyer, picture, letter, sign or other mark) shall be inscribed or affixed upon the surface of the highway, or upon any building, structure, works, street furniture, tree or any other property, or be distributed outside the premises to the public, that advertise or promote the premises, or any of its events, facilities, goods or services.
- 30. The premises shall install and maintain a comprehensive CCTV system as per the minimum requirements of the Westminster Police Licensing Team. All entry and exit points will be covered enabling frontal identification of every person entering in any light condition. The CCTV system shall continually record whilst the premises is open for licensable activities and during all times when customers remain on the premises. All recordings of entry and exit points and the street environment shall be stored for a minimum period of 31 days with date and time stamping. All other recordings, including staff areas and table gaming will be retained for a period of between 7 and 14 days. Viewing of recordings shall be made available immediately upon the request of Police or authorised officer throughout the preceding corresponding retention period.
- 31. A staff member from the premises who is conversant with the operation of the CCTV system shall be on the premises at all times when the premises is open. This staff member must be able to provide a Police or authorised council officer copies of recent CCTV images or data with the absolute minimum of delay when requested.
- 32. The licence holder will liaise with each of the relevant authorities to ensure that all appropriate inspections are carried out to the satisfaction of each of the respective authorities before the premises commence trading to the public.
- 33. The licence holder will ensure compliance with all building regulation requirements prior to trading.
- 34. The licence holder will comply with the reasonable requirements of the fire officer applicable at the time of the completion of works.
- 35. The licence holder will provide a fire risk assessment prior to the commencement of trading
- 36. When open to the public, persons under 18 years of age will not be admitted to the premises.

Conditions 22 and 23 are to replace the current 1-3 in Annex A of the operating schedule that accompanied the application.





Meters

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Date: 15/07/2015

p/n	Name of Premises	Premises Address	Opening Hours
18057	Safa Restaurant	Forset Court 22-23 Nutford Place London W1H 5YQ	Monday to Saturday 10:00 - 00:30 Sunda 12:00 - 00:00
30776	The Poker Room	Second Floor 150 Edgware Road London W2 2DT	Monday to Sunday 00:00 - 00:00
-15629	Tarboush	143 Edgware Road London W2 2HR	Monday to Saturday 10:00 - 01:30 Sunda 12:00 - 00:00
3615	McDonałd's	178-180 Edgware Road London W2 2DS	Monday to Sunday 05:00 - 00:00
17114	Grosvenor Victoria Casino	150 - 162 Edgware Road London W2 2DT	Monday to Sunday 00:00 - 00:00
25819	The Coffee Shop	150 - 162 Edgware Road London W2 2DT	Monday to Sunday 00:00 - 00:00
-2743	Waitrose	168-176 Edgware Road London W2 2DX	Monday to Sunday 08:00 - 23:00
17265	Melur Malaysian Restaurant	175A Edgware Road London W2 2HR	Monday to Sunday 12:00 - 04:00

Application for a premises licence to be granted under the Licensing ACE 281NG SERVICE 1 2 JUN 2015 PLEASE READ THE FOLLOWING INSTRUCTIONS FIR\$T Before completing this form please read the guidance notes at the end of the form. CITY OF SUBSTITUTION IN THE STATE OF SUBSTITUTION OF SUBSTI your answers are inside the boxes and written in black ink. Use additional sheets if necessary. You may wish to keep a copy of the completed form for your records. I/We Rank Leisure Limited (Insert name(s) of applicant) apply for a premises licence under section 17 of the Licensing Act 2003 for the premises described in Part 1 below (the premises) and I/we are making this application to you as the relevant licensing authority in accordance with section 12 of the Licensing Act 2003 Part 1 - Premises Details Postal address of premises or, if none, ordnance survey map reference or description The Coffee Shop, First Floor, 150 Edgware Road, London W2 2DT W2 2DT Post code London Post town Telephone number at premises (if any) £ 1,442,500 Non-domestic rateable value of premises

Part 2 - Applicant Details

a)	An individual or individuals*	please complete section (A)
b)	A person other than an individual* i. as a limited company ii. as a partnership iii. as an unincorporated association or iv. other (for example a statutory corporation	please complete section (B) please complete section (B) please complete section (B) please complete section (B) please complete section (B)
c)	a recognised club	please complete section (B)
d)	a charity	please complete section (B)
e)	The proprietor of an educational establishment	please complete section (B)

Please tick ✓ Yes

f)	a health service body				please compl	lete section (B)	
g)		ered under Part 2 of the 14) in respect of an ind			please compl	lete section (B)	
ga)	the Health and Social	ered under Chapter 2 o Care Act 2008 (within th in an independent hospi	ne		please compl	lete section (B)	
h)		ce of a police force in E	ngland		please compl	ete section (B)	
* If yo	ou are applying as a pe	rson described in (a) or	(b) please of	confirm	n:	DI #-I-	(V = =
•	premises for licensa I am making the app	lication pursuant to a	business wh	nich in	volves the use	Please tick of the	✓ Yes
o statutory function or o a function discharged by virtue of Her Majesty's prerogative							
(A) II	NDIVIDUAL APPLICAN	NTS (fill in as applicable)				
(A) II Mr	Mrs	Miss M	ls		r Title (for nple, Rev)		
Mr	Mrs	Miss M	ls	exan			
Mr Surr	Mrs	Miss M	ls]	exan	nple, Rev)	se tick yes	
Mr Surr	Mrs name 18 years old or over ent postal address if rent from premises	Miss M	ls]	exan	nple, Rev)	se tick yes	
Surr I am Curre differ	Mrs name 18 years old or over ent postal address if rent from premises	Miss M	ls]	exan	nple, Rev)	se tick yes	
Surr I am Curro differ address Post	Mrs name 18 years old or over ent postal address if rent from premises ess	Miss M	ls]	exan	nple, Rev)	se tick yes	

SECOND INDIVIDUAL APPLICANT (if applicable)

Mr N □ [∕irs □	Miss		5	Other Title (for example, Rev)	
Surname				First na	mes	
I am 18 years	old or over				☐ Plea	se tick yes
Current posta different from address	al address if premises					
Post Town					Postcode	
· ·		one number				
E-mail addre (optional)	ess					
(B) OTHER A	PPLICANTS					
give any regis	stered numb	er. In the case of	a part	nership c	n full. Where appro or other joint ventur h party concerned.	opriate please e (other than a
Name Rank Leisure	Limited					
Address Statesman Ho Stafferton Wa Maidenhead Berkshire SL6	ouse y					
Registered nu 03417930	mber (where	applicable)				
Description of Company	applicant (fo	r example, partners	ship, co	ompany, u	nincorporated associ	ation etc.)
Telephone nu 01628 504000	mber (if any)					
E-mail addres						

Part 3 Operating Schedule

When do you want the premises licence to start?	Day FROM I APPLIC	Month DATE OF GF CATION	Year RANT OF
If you wish the licence to be valid only for a limited period, when do you want it to end?	Day	Month	Year
Please give a general description of the premises (please re A café/bar on the first floor of a building on the corner of Edg	jware Road	d and Harrow	
via a shared reception on the ground floor, offering hot and of alcoholic drinks for on sale only, snacks and light meals.	cold non-ai	coholic beve	rages, a small range

If 5,000 or more people are expected to attend the premises at any one time, please state the number expected to attend.

What licensable activities do you intend to carry on from the premises?

In all cases complete boxes K, L and M

(Please see sections 1 and 14 of the Licensing Act 2003 and Schedules 1 and 2 to the Licensing Act 2003)

Prov	rision of regulated entertainment	Please tick yes
a)	plays (if ticking yes, fill in box A)	☑
b)	films (if ticking yes, fill in box B)	
c)	indoor sporting events (if ticking yes, fill in box C)	
d)	boxing or wrestling entertainment (if ticking yes, fill in box D)	
e)	live music (if ticking yes, fill in box E)	
f)	recorded music (if ticking yes, fill in box F)	· 🗹
g)	performances of dance (if ticking yes, fill in box G)	
h)	anything of a similar description to that falling within (e), (f) or (g) (if ticking yes, fill in box H)	lacksquare
Prov	rision of late night refreshment (Optional fill in box I)	\square
Sale	by retail of alcohol Optional fill in box J)	Ø

Α

					7
Plays Standard days and timings (please read guidance			Will the performance of a play take place indoors or outdoors or both – please tick (please read guidance note 2)	Indoors	Ø
note 6)		ance	gardanoe noto 2/	Outdoors	
Day	Start	Finish		Both	
Mon	00.00	00.00	Please give further details here (please read guidant	ce note 3)	
Tue	00.00	00.00			
Wed	00.00	00.00	State any seasonal variations for performing plays guidance note 4)	(please read	
Thur	00.00	00.00			
Fri	00.00	00.00	Non standard timings. Where you intend to use the performance of plays at different times to those list on the left, please list (please read guidance note 5)	e premises for ted in the colu	the mn
Sat	00.00	00.00	,		
Sun	00.00	00.00			

В

<u> </u>				· · · · · · · · · · · · · · · · · · ·	3
Films Standard days and timings (please read guidance			Will the exhibition of films take place indoors or outdoors or both – please tick (please read guidance note 2)	Indoors	Ø
note 6)	_	ance	guidance note 2)	Outdoors	
Day	Start	Finish		Both	
Mon	00.00	00.00	Please give further details here (please read guidant Music videos, promotional videos and recordings of a subscreened at the management's discretion	ce note 3) similar kind to be	•
Tue	00.00	00.00			
Wed	00.00	00.00	State any seasonal variations for the exhibition of t guidance note 4) N/A	f <mark>ilms</mark> (please rea	ad
Thur	00.00	00.00			
Frí	00.00	00.00	Non standard timings. Where you intend to use the exhibition of films at different times to those listed the left, please list (please read guidance note 5)	e premises for in the column	the on
Sat	00.00	00.00			
Sun	00.00	00.00			

-	_
•	_
1	
•	_

Indoor sporting events Standard days and timings (please read guidance note 6)			Please give further details (please read guidance note 3)
Day	Start	Finish	j
Mon			
Tue			State any seasonal variations for indoor sporting events (please read guidance note 4)
Wed			
Thur			Non standard timings. Where you intend to use the premises for indoor sporting events at different times to those listed in the column on the left, please list (please read guidance note 5)
Fri			
Sat			
Sun			

D

Boxing or wrestling entertainments Standard days and timings		;	Will the boxing or wrestling entertainment take place indoors or outdoors or both – please tick (please read guidance note 2)	Indoors	
	e read guid			Outdoors	
Day	Start	Finish		Both	
Mon			Please give further details here (please read guidant	ce note 3)	•
Tue					
Wed			State any seasonal variations for boxing or wrestling entertainment (please read guidance note 4)		
Thur					
Frí			Non standard timings. Where you intend to use the premises for boxing or wrestling entertainment at different times to those listed in the column on the left, please list (please read guidance note 5)		
Sat					
Sun					

Ε

					
Live music Standard days and timings (please read guidance			Will the performance of live music take place indoors or outdoors or both – please tick (please read guidance note 2)	Indoors	Ø
note 6)		lance	read guidance note 2)	Outdoors	
Day	Start	Finish		Both	
Mon	00.00	00.00	<u>Please give further details here</u> (please read guidance note 3) Amplified and unamplified live music at the management's discretion accordance with Guidelines issued under the Gambling Act 2005		ınd in
Tue	00.00	00.00			
Wed	00.00	00.00	State any seasonal variations for the performance (please read guidance note 4) N/A	of live music	
Thur	00.00	00.00			
Fri	00.00	00.00	Non standard timings. Where you intend to use the performance of live music at different times to those column on the left, please list (please read guidance)	se listed in the	<u>the</u>
Sat	00.00	00.00	``		
Sun	00.00	00.00			

F

Standa	Recorded music Standard days and timings (please read guidance		Will the playing of recorded music take place indoors or outdoors or both – please tick (please read guidance note 2)	Indoors	Ø
note 6)	_	ance	roug galdanoo noto zy	Outdoors	
Day	Start	Finish		Both	
Mon	00.00	00.00	Please give further details here (please read guidant Provision of recorded music by DJ or other means at the discretion and in accordance with Guidelines issued ur	ne management's	
Tue	00.00	00.00	Act 2005		
Wed	00.00	00.00	State any seasonal variations for the playing of rec (please read guidance note 4) N/A	orded music	
Thur	00.00	00.00			
Fri	00.00	00.00	Non standard timings. Where you intend to use the playing of recorded music at different times to those column on the left, please list (please read guidance	se listed in the	<u>the</u>
Sat	00.00	00.00	· ·		
Sun	00.00	00.00			

			1	,
Performances of dance Standard days and timings (please read guidance note 6)		or outdoors or both - please tick (please read	Indoors	Ø
		J	Outdoors	
Start	Finish		Both	
00.00	00.00			nce
00.00	00.00			
00.00	00.00	read guidance note 4)	of dance (pleas	е
00.00	00.00			
00.00	00.00	performance of dance at different times to those lis	premises for the colu	the mn
00.00	00.00			
00.00	00.00			
	Start 00.00 00.00 00.00 00.00 00.00	Start Finish	or outdoors or both – please tick (please read guidance read guidance note 2) Start Finish 00.00 00.00 Please give further details here (please read guidance note 3) Performance of dance at the management's discretion with Guidelines issued under the Gambling Act 2005 00.00 00.00 State any seasonal variations for the performance read guidance note 4) N/A 00.00 00.00 Non standard timings. Where you intend to use the performance of dance at different times to those list on the left, please list (please read guidance note 5)	or outdoors or both – please tick (please read guidance note 2) Start Finish 00.00 00.00 Please give further details here (please read guidance note 3) Performance of dance at the management's discretion and in accordar with Guidelines issued under the Gambling Act 2005 00.00 00.00 State any seasonal variations for the performance of dance (please read guidance note 4) N/A 00.00 00.00 Non standard timings. Where you intend to use the premises for performance of dance at different times to those listed in the column the left, please list (please read guidance note 5)

Н

descr falling (g) Standa	ing of a siption to y within (or ard days are read guid	that e), (f) or nd timings	Please give a description of the type of enterta be providing Provision of entertainment similar to live or recorded management regulated by the Licensing Act 2003		
Day	Start	Finish	Will this entertainment take place indoors or outdoors or both – please tick (please read	Indoors	Ø
Mon	00.00	00.00	guidance note 2)	Outdoors	
				Both	
Tue	00.00	00.00	Please give further details here (please read guidance note 3) Provision of entertainment at the management's discretion and in accordance with Guidelines issued under the Gambling Act 2005		
Wed	00.00	00.00			
Thur	00.00	00.00	State any seasonal variations for entertainment of description to that falling within (e), (f) or (g) (please note 4)		e
Fri	00.00	00.00	N/A		
Sat	00.00	00.00	Non standard timings. Where you intend to use the entertainment of a similar description to that falling at different times to those listed in the column on t	within (e), (f)	or (g)
Sun	00.00	00.00	(please read guidance note 5)		

Late night refreshment Standard days and timings (please read guidance		ıd timings	Will the provision of late night refreshment take place indoors or outdoors or both – please tick (please read guidance note 2)	Indoors	Ø
note 6)		ance	(picaso icaa gaiaanit iisa si	Outdoors	
Day	Start	Finish		Both	
Mon	23.00	05.00	Please give further details here (please read guidance note 3) Provision of food and hot drink (for consumption on the premises only) a the management's discretion		
Tue	23.00	05.00			
Wed	23.00	05.00	State any seasonal variations for the provision of la refreshment (please read guidance note 4) N/A	ate night	
Thur	23.00	05.00			
Fri	23.00	05.00	Non standard timings. Where you intend to use the provision of late night refreshment at different time the column on the left, please list (please read guida	s, to those list	the ed in
Sat	23.00	05.00			
Sun	23.00	05.00			

J

				/******	T
Supply of alcohol Standard days and timings		nd timings	Will the supply of alcohol be for consumption (Please tick box) (please read guidance note 7)	On the premises	
1	(please read guidance note 6)			Off the premises	
Day	Start	Finish	/	Both	
Mon	12.00	02.00	State any seasonal variations for the supply of alcoguidance note 4) N/A	ohol (please rea	d
Tue	12.00	02.00			
Wed	12.00	02.00			
Thur	12.00	02.00	Non standard timings. Where you intend to use the supply of alcohol at different times to those listed in the left, please list (please read guidance note 5)		
Fri	12.00	02.00			
Sat	12.00	02.00			
Sun	12.00	02.00			

State the name and details of the individual whom you wish to specify on the licence as premises supervisor

Name					
Martin Ramskill					
Address					
	•				
Postcode					
Personal Licence number (if known)					
01SX/WK/200507409					
Issuing licensing authority (if known)					
London Borough of Barnet					
London Borodgii oi Barnet					

K

Please highlight any adult entertainment or services, activities, other entertainment or matters ancillary to the use of the premises that may give rise to concern in respect of children (please read guidance note 8)

No persons under the age of 18 will be permitted access to the premises as they are in a building in which two casinos licensed under the Gambling Act 2005 operate to which persons under 18 years of age are not permitted admission.

Hours premises are open to the public Standard days and timings (please read guidance note 6)		blic id timings	State any seasonal variations (please read guidance note 4) N/A
Day	Start	Finish	
Mon	00.00	00.00	
Tue	00.00	00.00	
Wed	00.00	00.00	
			Non standard timings. Where you intend the premises to be open to the public at different times from those listed in the column on the
Thur	00.00	00.00	left, please list (please read guidance note 5)
Fri	00.00	00.00	
Sat	00.00	00.00	
Sun	00.00	00.00	

M Describe the steps you intend to take to promote the four licensing objectives:
a) General – all four licensing objectives (b,c,d,e) (please read guidance note 9)
Please see boxes b, c, d and e below
b) The prevention of crime and disorder
Please see Annex A
c) Public safety
Please see Annex B
d) The prevention of public nuisance
Please see Annex C
e) The protection of children from harm
Please see Annex D

			Please tick	yeş,
	de or enclosed payn			
	losed the plan of the			
 I have ser applicable 		ication and the plan to responsible	authorities and others where	
	losed the consent for if applicable	orm completed by the individual I w	vish to be premises	Ø
•		dvertise my application		ø,
 I understa rejected 	nd that if I do not co	mply with the above requirements	my application will be	
SCALE, UNDER		ONVICTION TO A FINE UP TO LE THE LICENSING ACT 2003 TO N S APPLICATION		
Part 4 – Signa	tures (please rea	ad guidance note 10)		
		solicitor or other duly authorised a blease state in what capacity.	gent (See guidance note 11).	
Signature	EBLYWH	<u> </u>		
Date	11/6/26	015		
Capacity	Author	sed agent		
For joint applic agent. (please capacity.	ations signature of	f 2 nd applicant or 2 nd applicant's a 12). If signing on behalf of the a	solicitor or other authorised pplicant please state in what	:
Signature				
Date				
Capacity				
Contact name associated wi Elaine Whittle Rank Leisure Ltd Statesman House	th this applicatio	ously given) and postal addro n (please read guidance note 1	ess for correspondence 3)	
Stafferton Way				
Maidenhead Berkshire SL6 1.	AY			
	Maidenhead		Post code SL6 1AY	
Telephone nu	mber (if any)	01628 504356		
If you would prefer us to correspond with you by e-mail your e-mail address (optional)				
elaine.whittle@r	ank.com			

(3)

ANNEX A

- 1. CCTV will be installed at the premises. The number and location of the cameras/monitors and recording equipment shall be agreed with the Police.
- Recordings shall be stored in a safe environment for a period of time agreed with the Crime Reduction Officer and made available to an authorised officer of the Licensing Authority or the Police.
- 3. The CCTV system shall be maintained and images stored in accordance with the Data Protection Act and any other relevant legislation relating to the use of the systems.

ANNEX B

- 1. The licence holder will liaise with each of the relevant authorities to ensure that all appropriate inspections are carried out to the satisfaction of each of the respective authorities before the premises commence trading to the public.
- 2. The Licence Holder will ensure compliance with all building regulations requirements prior to trading.
- 3. The Licence Holder will comply with the reasonable requirements of the Fire Officer applicable at the time of completion of the works.
- 4. The Licence Holder will provide a fire risk assessment prior to the commencement of trading.

ANNEX D

1.

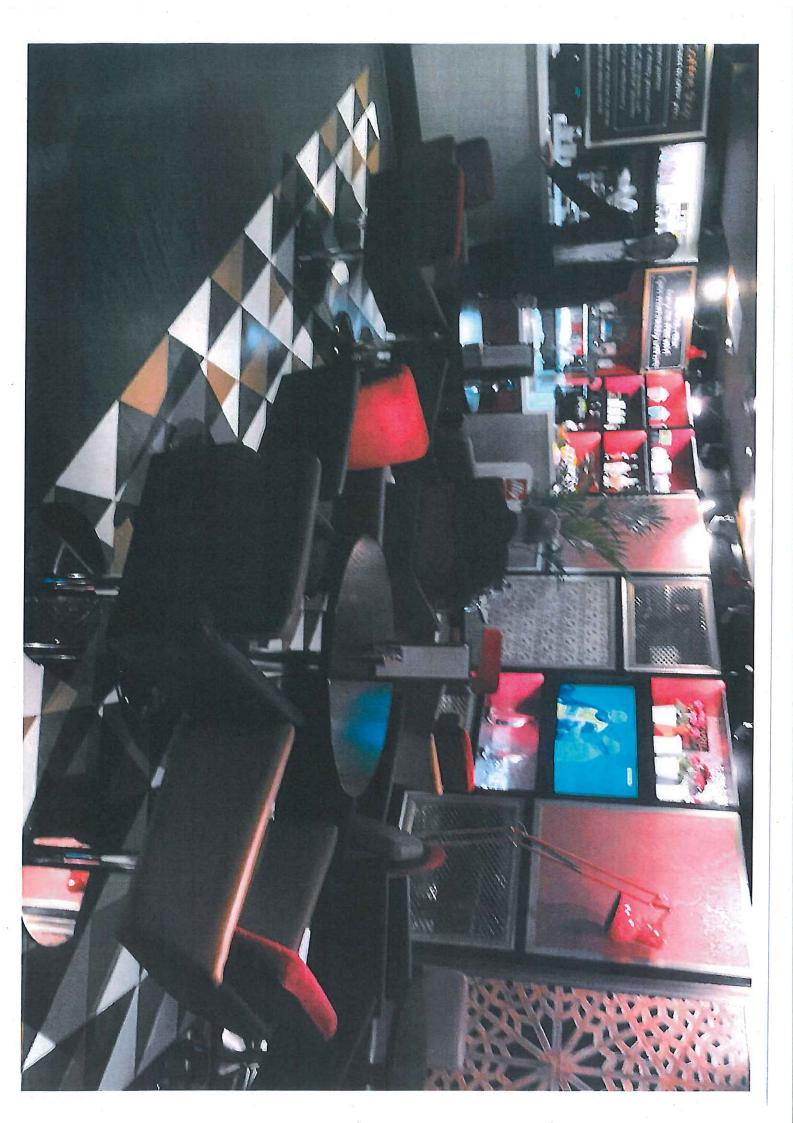
When open to the public, persons under 18 years of age will not be admitted to the premises.

In the matter of an application for a Premises Licence under the Licensing act 2003

Grosvenor Victoria Casino (First Floor Coffee Shop), 150 Edgware Road, London, W2 2DT

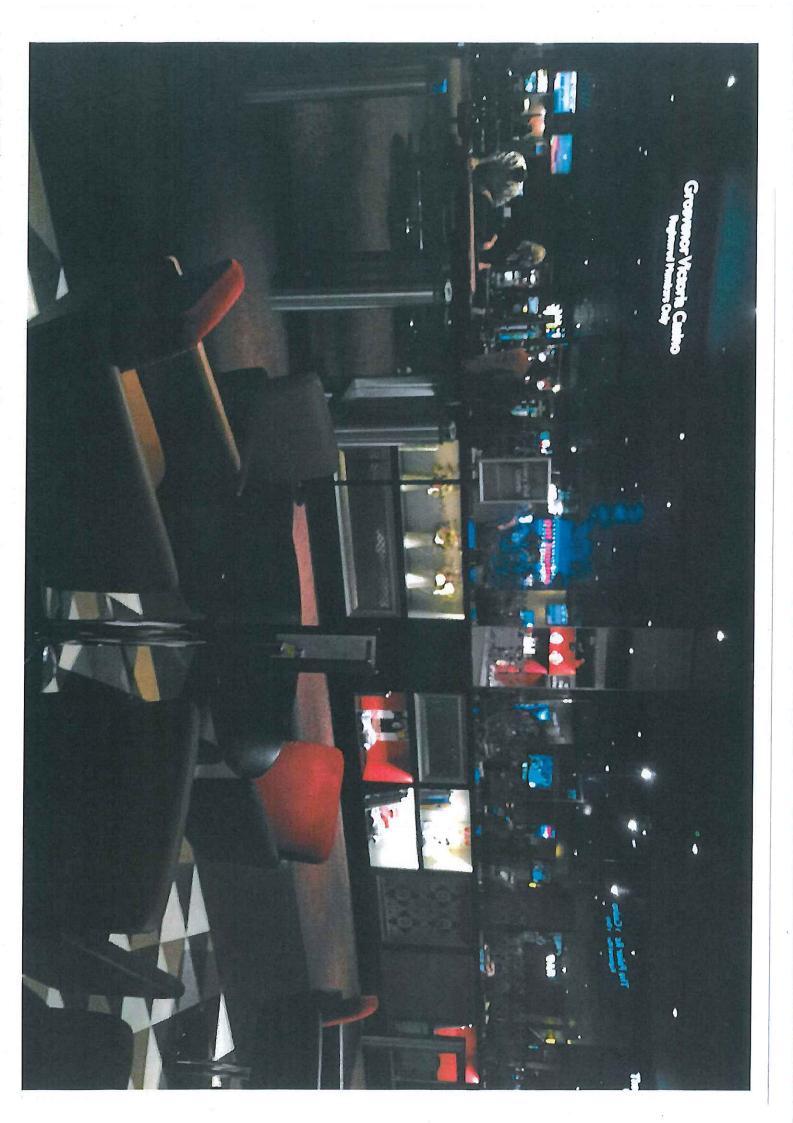
Bundle of documents upon which the applicant will seek to rely at the hearing on 30 July 2015

- 1. Photographs of the premises
- 2. Conditions proffered
- 3. Proposed bar tariff
- 4. Relevant staff training materials
- 5. Report of most recent inspection by WCC Licensing
- 6. TESS (internal central reporting system) records of police visits









Conditions proffered by the Applicant

- 1. The sale of alcohol must be ancillary to the use of the adjacent premises on the first floor and the premises above on the second floor for the provision of facilities for gambling.
- 2. Substantial food and non-intoxicating beverages, including drinking water, shall be available in all parts of the premises where alcohol is sold or supplied for consumption on the premises.
- 3. There shall be no off-sales of alcohol.
- 4. There shall be no sales of hot food or drink for consumption off the premises after 23.00hrs.
- 5. The number of persons accommodated at any one time (excluding staff) shall not exceed 50.
- 6. The licensee shall ensure that the capacity limit is properly monitored at all times. Information regarding the capacity shall be given to an authorised officer or Police Officer upon request.
- 7. A Challenge 21 proof of age scheme shall be operated at the premises where the only acceptable forms of identification are recognised photographic identification cards, such as a driving licence, passport or proof of age card with the PASS Hologram.
- 8. The following activities shall not be permitted in the rear outside service yard area fronting onto Brendon Street between 00.00hrs and 07.00hrs:
 - (i) The movement, handling or placement of refuse, including bottles;
 - (ii) The operation of the refuse compactor; or
 - (iii) Commercial vehicular deliveries or removals.
- 9. A bagpipe player may perform throughout the premises on New Year's Eve.
- 10. Dragon dancers may perform throughout the premises on Chinese New Year.
- 11. There shall be no striptease or nudity, and all persons shall be decently attired at all times, except when the premises are operating under the authority of a Sexual Entertainment Venue licence.
- 12. No noise shall emanate from the premises nor vibration be transmitted through the premises which gives rise to a nuisance.
- 13. During the hours of operation of the premises, the licence holder shall ensure that sufficient measures are in place to remove and prevent litter or waste arising or accumulating from customers in the area immediately outside the premises, and that this area shall be swept and/or washed, and litter and sweepings collected and stored in accordance with the approved refuse storage arrangements by close of business.
- 14. All emergency doors shall be maintained effectively self closing and not held open other than by an approved device.
- 15. Patrons permitted to temporarily leave and then re-enter the premises, e.g. to smoke, shall not be permitted to take drinks or glass containers with them.
- 16. Notices shall be prominently displayed at any area used for smoking requesting patrons to respect the needs of local residents and use the area quietly.
- 17. Notices shall be prominently displayed at all exits requesting patrons to respect the needs of local residents and leave the area quietly.
- 18. The means of escape provided for the premises shall at all times be maintained unobstructed, free of trip hazards, immediately available and clearly identified in accordance with the plans provided.
- 19. The approved arrangements at the premises, including means of escape provision, emergency warning equipment, the electrical installation and mechanical equipment, shall at all times be maintained in good condition and full working order.
- 20. The edges of the treads of steps and stairways shall be marked and maintained so as to be conspicuous at all times.
- 21. No advertisements of any kind (including placard, poster, sticker, flyer, picture, letter, sign or other mark) shall be inscribed or affixed upon the surface of the highway, or upon any building, structure, works, street furniture, tree or any other property, or be distributed outside the premises to the public, that advertise or promote the premises, or any of its events, facilities, goods or services.

- 22. The premises shall install and maintain a comprehensive CCTV system as per the minimum requirements of the Westminster Police Licensing Team. All entry and exit points will be covered enabling frontal identification of every person entering in any light condition. The CCTV system shall continually record whilst the premises is open for licensable activities and during all times when customers remain on the premises. All recordings of entry and exit points and the street environment shall be stored for a minimum period of 31 days with date and time stamping. All other recordings, including staff areas and table gaming will be retained for a period of between 7 and 14 days. Viewing of recordings shall be made available immediately upon the request of Police or authorised officer throughout the preceding corresponding retention period.
- 23. A staff member from the premises who is conversant with the operation of the CCTV system shall be on the premises at all times when the premises is open. This staff member must be able to provide a Police or authorised council officer copies of recent CCTV images or data with the absolute minimum of delay when requested.

Conditions 22 and 23 are to replace the current 1-3 in Annex A of the operating schedule that accompanied the application

BAR TARIFF

								Million Co.
Draught Lager	ABV	Half	Pint	Fortified Wines	ABV		50 mi	
Amstel	4.1%	2.00		Cockburns Fine Ruby NV	20.0%		4.25	
Fosters	4.0%	1.80		Graham's LB Vintage Port	20.0%		5.30	
Heineken	5.0%	2.10		Harveys Bristol Cream	17.5%		4.25	
Kronenbourg 1664 Peroni	5.0%	2.05		Tio Pepe	15.0%		4.25	
	5.1%	2.60		Martini	15.0%		4.25	
Draught Beer	ABV	Half		White Wines by the Glass	ABV	125ml	175ml	250ml
Guinness	4.1%	2.00		Monte Verde Chardonnay	13.0%		4.70	6.50
John Smiths	3.6%	1.80	3.60	Fish Hoek Chenin Blanc	13.0%		5.00	7.00
				Pinot Grigio	11.0%	3.80	5.20	7.30
Bottled Beers	ABV	Bottle	£	Rose Wines by the Glass	ABV	125ml	17 5 mi	250ml
Becks	5.0%	275ml	3.90	Solstice Pinot Grigio	11.5%	3,50	4.70	6.50
Becks Blue	0.05%	275ml			10.0%	3.60	4.90	6.90
Budweiser USA	5.0%							
Bulmers Cider				Red Wines by the Glass	ABV	125ml	175ml	250mi
Bulmers Black Grape		568ml						
Bulmers Red Berry	4.0%			Berri Estates Merlot	13.5%	3.15	4.50	6,25
Holsten Pils	5.0%			Gourmet Shiraz	14.0%		4.70	6.50
Heineken	5.0%	330ml		Chianti	12.5%	3.60	4.80	6.90
Peroni	5.1%	330ml		Don Jacobo Rioja	13.5%	4.75	6.75	9.50
Rekorderlig Strawberry & Lime Rekorderlig Passion Fruit	4.0% 4.0%	500ml 500ml		Prosecco by the Glass	A DV	40F1		
Sol	4.5%	330ml		Frosecco by the Glass	ABV	1251111		
001	4.070	000111	0.00	Prosecco	11.0%	5.20		
Premium Packed Spirits	ABV	Bottle	£	Champagne by the Glass	ABV	125ml		
Smirnoff Ice	4.0%	275ml	4.20	Laurent-Perrier Brut NV	12.0%	11.40		
Spirits	ABV	25ml	50ml	Soft Drinks	Unit		£	
Bacardi, Gordons, Smirnoff	37.5%	4.00	8.00	Fruit Juices	160ml		1.45	ł
Bells, Captain Morgan	40.0%	4.00		Mixers	160ml		1.35	l
Jack Daniels	40.0%	4.50	9.00	J20	275ml		2.20	
Courvoiseur VS, Martell VS,	40.0%	4.05		Bottlegreen Presse	275ml		2.60	- 1
Grey Goose, Pinky Vodka	40.0%			Fentimens	275ml		2,80	
Glenfiddich 12yo Malt Whisky		4.80		Lemonade	Bottle		1.60	- 1
Noodford Reserve	43.2%		10.40		Bottle		1.60	1
Remy Martin VSOP	40.0%			Red Bull	250ml		3.20	
Fanqueray Ten Campari	47.3%			Sparkling Water	330ml	3	1.40	- 1
Sampan Kahlua, Tia Maria	25.0% 20.0%	4.05 4.05		Still Water Cordials / Squashes	330ml		1.40	
Cointreau, Grand Marnier	40.0%	4.05		Cordials 7 Squasnes Draught Minerals	Dash 14oz		0.35	
Sourz	15.0%	3.95		Draught Minerals	Splash		1.50 0.45	- 1
	····			AT at the Standard Rate	-piaon		March	2015

All Prices Include VAT at the Standard Rate.

All Spirits, Liqueurs and Fortified Wines are Served in Quantities of 25ml or Multiples Thereof.

All Wines Served by the Glass are Available in Quantities of 125ml, 175ml or 250ml.

NAME:	DATE:

On licences premises, a designated premises supervisor is someone who is...

- 1. Always required to be present on a particular licensed premises
- 2. In day to day control of licensed premises in the area
- 3. Required to authorise every sale of alcohol on licensed premises

Which of these may indicate that drug activity is taking place?

- 1. A person "holding court" with lots of different people who only stay for a few minutes
- 2. A person who comes into the premises to celebrate a special occasion with family
- 3. A person who regularly comes to the premises with the same group of friends

What is the typical ABV for wine?

- 1. 1% to 4%
- 2. 4% to 9%
- 3. 8% to 16%

What is the typical ABV for beer?

- 1. 1% to 5%
- 2. 2% to 7%
- 3. 3% to 9%

An environmental health officer may enter licensed premises at any time when they believe that...

- 1. An offence has been committed
- 2. Alcohol is being sold at a discount price
- 3. A personal licence holder is not present

When is it ILLEGAL to sell alcohol?

- 1. For only some of the hours permitted by the premises licence
- 2. On the day that is not covered by the premises licence
- 3. When the designated premises supervisor is on holiday

Which of these is a licensing objective?

- 1. Prevention of alcohol addiction
- 2. Prevention of crime and disorder?
- 3. Prosecution of under- age drinkers

At what age can a person legally be sold alcohol?

- 1. 18
- 2. 17
- 3. 16

Which of these statements about irresponsible promotions is CORRECT?

- 1. They can help promote the licensing objectives
- 2. They can help reduce crime and disorder
- 3. they can give industry a bad name

Which of these is considered a common sign of drunkenness?

- 1. Being very depressed
- 2. Slurred, too loud or too fast speech
- 3. Becoming particularly hungry

Which of these is considered a common sign of drunkenness?

- 1. Loss of coordination
- 2. Becoming particularly hungry
- 3. Being very depressed

Which of these may be a sign that drug activity is taking place on licensed premises?

- 1. A person comes into the premises to celebrate a special occasion with the family
- 2. A person who makes lots of trips to the toilet with different people each time
- 3. A person who regularly comes into the premises with the same group of interest.

The recommended WEEKLY limit of alcohol for a pregnant woman to drink is....

- 1. 3-4 units
- 2. 2-3 units
- 3. 1-2 units

What MUST an operating schedule include?

- 1. Addresses and telephone numbers of all staff at the premises
- 2. Details of licensable activities that can be held at the premises
- 3. Names of all suppliers of alcohol and food to the premises

What MUST an operating schedule include?

- 1. Addresses and telephone numbers of all staff at the premises
- 2. Names of all suppliers of alcohol and food to the premises
- 3. Name and address of the designated premises supervisor.

Above which percentage of ABV does a drink need to be for it to be LEGALLY classed as alcohol?

- 1. more than 0.5% -
- 2. more than 0.3%
- 3. More than 01%

How long does it take for the body to remove one unit of alcohol?

- 1. 30 minutes
- 2. 60 minutes
- 3. 90 minutes

The recommended safe DAILY limit of alcohol for a man to drink is...

- 1. 1-2 units
- 2. 3-4 units
- 3. 5-6 units

When is it ILLEGAL to sell alcohol?

- 1. Outside the hours stated in the premises licence
- 2. Under the terms of a temporary event notice
- 3. When the designated premises supervisor is not present

Which one of these is NOT a licensing objective?

- 1. Protecting and improving public health
- 2. Prevention of crime an disorder
- 3. Protection of children from harm

Every sale of alcohol under the terms of a premises licence must be made or authorised by..

- 1. A personal licence holder
- 2. Any member of staff
- 3. Any person present at the time

A proof of age document is reliable if it has a ...

- 1. A photograph of the holder
- 2. Local authority logo
- 3. PASS hologram

Who can send under age persons into licensed premises to carry out a test purchase?

- 1. Police officers
- 2. HM Revenue and Customs officers
- 3. Local Authority Licensing officers

In licensed premises, if the drink is purchased by an adult, what alcoholic drinks can a 16 or 17 year old drink at the table meal with an adult?

- 1. Wine, cider and beer
- 2. Cider, Perry and alcopops
- 3. Spirits, beer and wine

At what age can a person legally buy cigarettes?

- 1. 25
- 2. 21
- 3. 18

Which of these statements about irresponsible promotion is FALSE?

- 1. They can help increase crime and disorder
- 2. They do not give the industry a bad name
- 3. They do not help promote the licensing objectives

How can a socially responsible team member help to reduce alcohol related crime and disorder?

- 1. By promoting low alcohol and alcohol free alternatives
- 2. By ignoring any trouble and selling alcohol to drunk people
- 3. By organising happy hours and similar promotions

it is ILLEGAL to serve alcohol to

- 1. A person who is not eating food
- 2. A person who is drunk
- 3. A large group of female customers

What is the fixed penalty fine for selling alcohol to pa person who is drunk?

- 1. £100
- 2. £90
- 3. £60

Before evicting a customer for being disorderly, you should seek help from...

- 1. Other customers
- 2. Relevant colleagues
- 3. Anyone who looks strong

If drug activity is taking place on licensed premises, which of these may be a sign?

- 1. A person who comes into the premises to celebrate a special occasion with family
- 2. a person who regularly comes into the premises with the same group of friends
- 3. Irregular behaviour in people who have not been drinking

Which type of crime is restricted by Chip and PIN facilities?

- 1. Avoiding tax payments
- 2. Credit/debit card fraud
- 3. Drug dealing

What is the aim of Pubwatch and Retailwatch?

- 1. Protect customers from excessive drinking
- 2. Advise premises licence holders of possible trouble
- 3. Direct customers to recommend pubs and licensed shops

If suspect package is found on the premises, it is advisable to...

- 1. Treat it as an emergency. Notify the duty manager who should call 999
- 2. Give it to the manager to open and see what's inside
- 3. Take it to the nearest police station

The police may enter licensed premises at any time when they believe that:

- 1. A Personal licence holder is not present
- 2. The licensing objectives are not being met
- 3. Alcohol is being sold at a discount price

What is the typical ABV range for spirits?

- 1. 35% to 45%
- 2. 40% to 50%
- 3. 45% to 50%

SELLING ALCOHOL RESPONSIBLY (REFRESHER)

IAME:	DATE:
What are the licensing hours at the to be cleared up by?	e bar and what time do does ALL alcoholic glassware need
What are the licensing hours at the	restaurant?
What are the licensing hours at the ALL alcoholic glassware need to be	ne poker room and the gaming floor and what time does e cleared up by?
What day can a manager use his di	scretion to allow that sale of alcohol?
It's Saturday @ 0430am. Can the m	nanager authorise the selling of alcohol to a customer?
Which of these is considered a com 1. Loss of coordination 2. Slurred speech 3. Nausea	nmon sign of drunkenness?
 A person comes into the premi A person who makes lots of tri 	drug activity is taking place on licensed premises? ises to celebrate a special occasion with the family ps to the toilet with different people each time into the premises with the same group of interest.
Above which percentage of ABV dalcohol? 1. more than 0.5% 2. more than 0.3% 3. More than 01%	oes a drink need to be for it to be LEGALLY classed as
How long does it take for the body to 1. 30 minutes 2. 60 minutes 3. 90 minutes	o remove one unit of alcohol?

When is it ILLEGAL to sell alcohol?

- Outside the hours stated in the premises licence
 Under the terms of a temporary event notice
 When the designated premises supervisor is not present

Every sale of alcohol under the terms of a premises licence must be made or authorised by..

- 1. A personal licence holder
- 2. Any member of staff
- 3. The barperson on duty at the time

it is ILLEGAL to serve alcohol to

- 1. A person who is not eating food
- 2. A person who is drunk
- 3. A large group of female customers

What is the fixed penalty fine for selling alcohol to a person who is drunk?

- 1. £100
- 2. £90
- 3. £60

SELLING ALCOHOL RESPONSIBLY REFRESHER

THE LICENSING ACT 2003

- has 4 licensing objectives:
- 1. The prevention of crime and disorder
- 2. Public Safety
- 3. The prevention of public nuisance
- 4. The protection of children from harm

ANYONE WHO SELLS ALCOHOL MUST CARRY OUT THEIR FUNCTIONS WITH A VIEW TO PROMOTING THESE OBJECTIVES. This includes those who serve alcohol.

LICENSABLE ACTIVITIES

Licensable activities are defined in the Licensing Act 2003 as:

- · Sale of alcohol by retail
- Supply of alcohol in a club premises (i.e. a private member's club)
- The provision of regulated entertainment
- The provision of late night refreshment

PREMISES LICENCE

The Premises Licence for the unit gives details of what licensable activities are permitted. A summary of the Premises Licence must be on display at the customer entrance of each unit.

DESIGNATED PREMISES SUPERVISOR

- All premises that sell or supply alcohol **must** have a Designated Premises Supervisor (DPS) who must hold a **valid** Personal Licence.
- Is the person in day-to-day control of the premises
- Provides a single point of accountability in the event of any problems.

PERSONAL LICENCES

- Every sale of supply of alcohol must be made or authorised by the person who holds a **Personal Licence** and in accordance with the Premises Licence.
- All Casino Managers are personal licence holders.

THE OPERATING SCHEDULE

It describes how the premises operate and what activities are proposed. It includes the following information:

- Type of premises & facilities provided for customers
- Types of licensable activities
- Times during which licensable activities take place and the opening hours of the premises
- Name and address of the designated premises supervisor
- Whether alcohol is for consumption on and / or off the premises
- The steps that will be taken to promote the licensing objectives

THE VICTORIA CASINO LICENSING HOURS

BAR

- 1200-0200 with 30 minutes drinking up time
- No alcohol glassware to be permitted in the bar at 0230.

RESTAURANT

- 1800-0300 with 30 minutes drinking up time
- Alcoholic beverages can only be ordered when dining in the restaurant.

THE POKER ROOM AND THE CASINO GAMING FLOOR

- 1200-0400 alcohol to be served only to players who are gambling on the gaming tables
- 0600 all alcohol glassware to be removed from the Poker Room floor, Victoria Casino gaming floor and including the smoking terrace.

On SUNDAY – FRIDAY we are licenced to sell alcohol from 1200pm – 0600am. After 0400am, alcohol is only to be served at the manager's discretion.

On SATURDAY we are licenced from 1200am - 0400am. NO ALCOHOL TO BE SOLD AFTER THIS TIME.

SALE OF ALCOHOL OUT OF HOURS

You must not sell alcohol outside the hours stated.

If you or another member of staff does so, it is classed as an unauthorised sale of alcohol.

UNDER NO CIRCUMSTANCES CAN ANYONE WHO IS DRUNK BE ALLOWED TO PURCHASE ALCOHOL.

- It is your duty to refuse to sell alcohol to those who appear to be drunk or to a companion of a person who is drunk for the drunken person's consumption.
- You could be fined £90 to be paid immediately or prosecuted (maximum penalty is a fine of £1000)

Alcohol by volume

The higher the abv of the drink, the more alcohol there is in any given quantity.

Alcohol – A drink which has an abv of more than 0.5% Low alcohol – A drink with an abv of less than 1.2% Alcohol Free – A drink with an abv of not more than 0.05%

If a packaged drink has an abv of more than 1.2%, then its abv must be displayed clearly on the label.

You should be aware of the range of %abvs in the drinks you serve:

- Beer between 3 and 9% abv
- Flavoured alcoholic drinks around 5.5% abv
- Wine Between 8 and 16%abv
- Standard spirits around 40% abv

Units of alcohol

As a rough guide it takes 1 hour for 1 unit of alcohol to be eliminated from the body

A unit is 8g or 10ml of undiluted alcohol

This is calculated as follows:

Amount of liquid in ml x %abv x 0.001 = units of alcohol

Units of alcohol in common drinks sold:

- 1 pint of lager of 5% = 2.84 units
- 250 ml of white wine of 12% aby = 3 units
- 25 ml shot of scotch whisky of 40%abv = 1 unit
- 330ml flavoured alcohol drink of 5.5%abv = 1.82 units

From the 1st October 2010 it is a mandatory condition of the Premises Licence that:

If the following drinks are sold:

They must be available in the following measures (unless sold in pre-prepared sealed containers):

- 1) Beer or cider: ½ pint
- 2) Gin, rum, vodka or whisky: 25 ml or 35 ml
- 3) Still wine in glass: 125 ml

And customers must be made aware these measures are available.

The safe weekly limits of consumption of alcohol as recommended by the Department of Health are:

For men = 3 to 4 units per day

- No more than 21 units per week
- With 2 alcohol free days

For non-pregnant women = 2 to 3 units per day

- No more than 14 units per week
- With 2 alcohol free days

For women who are pregnant = 1 to 2 units per week

Free tap water must be provided on request to customers where it is reasonably available.

DRINKING AND DRIVING

- As a responsible alcohol retailer you have to ensure that your customers consume alcohol responsibly
- You also have a key role to play in the campaign to tackle drinking and driving.
- It would be good practice to advise that it is safer not to drink at all when driving.

<u>DRUNKENESS – YOUR DUTY NOT TO SERVE</u>

RECOGNISING DRUNKENESS

- There are many different signs of drunkenness. You should be able to recognise these signs:
 - Loss of coordination
 - Slurred, too loud or too fast speech
 - Slow reactions
 - -Staggering or inability to walk
 - Glazes eyes
 - Heavy sweating
 - Slower pupil response
 - Slowed breathing
 - Nausea and vomiting
 - Loss of consciousness

THE DUTY TO REFUSE SERVICE

- It is your duty to refuse to sell alcohol to anyone under 18 and those who appear to be drunk.
- You commit an offence if:
 - You sell alcohol to a person who is drunk
 - -You allow alcohol to be sold to a person who is drunk

FIXED PENALTY NOTICES

- The police may issue a fixed penalty notice if you are seen to be breaking licensing the law by selling alcohol to drunks.
- The police are considered to be expert witnesses in determining who is drunk.
- CCTV evidence can be seized to prove the sale took place

FIXED PENALTY NOTICE FINES FOR SELLING ALCOHOL TO A DRUNK OR A CHILD

- £90 fine for serving alcohol to someone who is drunk
- If a person is prosecuted then the penalties are much higher.

SEEKING ASSISTANCE IN ORDER TO EJECT DISORDERLY PERSONS

- If you believe a customer should be ejected then it is advisable to seek assistance from a relevant colleague such as a personal licence holder (casino managers are all personal licence holders).
- If someone is drunk and disorderly then they can be ejected from the premises.
- The police must assist in ejecting someone if asked to do so.
- A personal licence holder, staff and police officers can ask a customer to leave.
- A customer, who refuses to leave can by law, be prosecuted.

OTHER ISSUES

DRUG RELATED ACTIVITY

Illegal drug-related activity can occur in and around licensed premises. Indicators of drug related activity are:

- Someone "holding court" with lots of people. Each one staying for just a few minutes
- Someone making frequent trips to the toilet and followed by a different person each time.
- People exchanging small packages or cash
- Huddling and whispering.
- Irregular behaviour in people who have not been drinking.

DETERRING DRUG MISUSE

You can deter drug misuse or drug dealing by doing the following:

- · Maintaining high standards of hygiene and service
- · Carrying out frequent glass collecting or cleaning visits
- Always being vigilant.
- Reporting any concerns to a relevant colleague such as a personal licence holder or designated premises supervisor.
- · Monitoring toilets or external areas regularly.

PREVENTION OF CONFLICT SITUATIONS

When there is conflict you should always seek assistance from a relevant colleague such as a personal licence holder, door supervisors and if necessary, the police.

You should be aware of methods for avoiding conflict situations:

- Giving friendly efficient service
- Developing good relationships with customers
- Trying to understand the other person's point of view
- Walking the floor and always being vigilant

In the event that you are unsure about what to do then please raise your concern with the duty Casino Manager

I acknowledge receipt of the above and confirm that I have read and understand its contents in full, and will conform to its requirements.

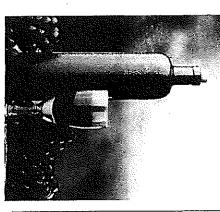
Signature:	
Print Name:	
Date:	E

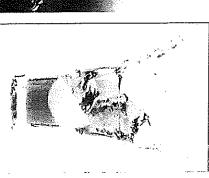




Responsibly

(England & Wales only)







Selling Alcohol Responsibly







- Alcohol what is it and how does it affect
- * Licensing Law the Licensing Act 2003
- *Your social responsibilities
- Drunkenness when you should not serve





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Selling Alcohol Responsibly (England & Wales only) August 2014



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Selling Alcohol Responsibly (England & Wales only) August 2014



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Selling Alcohol Responsibly (England & Wales only) August 2014







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The Effects of Alcohol

Alcohol by Volume

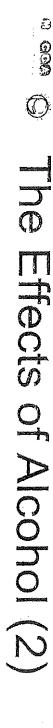
LUnits of Alcohol

Selling Alcohol Responsibly (England & Wales only) August 2014

- Q TO THECKS OF ALCOHO (1)



- Alcohol affects the physical, mental and behavioural state of the drinker.
- The strength of a drink depends how much alcohol it abv' (alcohol by volume). contains. This is expressed as a percentage of volume - '%
- The body becomes more tolerant to alcohol with time and regular use
- The body eliminates most alcohol through the liver, while small amounts are removed through breathing and be eliminated urination. It takes roughly 1 hour for 1 unit of alcohol to



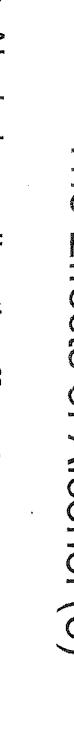


- Alcohol can affect different people in different
- People become drunk because they consume alcohol faster than their body can eliminate it.
- Factors that influence drunkenness can be:
- Size and weight
- ➢ Gender (Women are generally smaller)
- Quantity of alcohol drunk / speed of consumption and time delay between drinks



The Effects of Alcohol (3)







Dehydration / Low blood sugar levels (can lead to weakness, body temperature and sleep pattern trembling, drowsiness) / Vomiting / Bad headaches / Adjusted

2 patterns of drinking can lead to serious harm:

- Binge drinking (Increased risk of accidents / committing crime)
- Chronic alcoholism (Risk of cirrhosis of the liver / cancer / death) strokes / brain damage / coronary heart disease / premature





Alcohol by Volume (1)



- The higher the aby of a drink, the more alcohol there is in any given quantity.
- Alcohol A drink which has an abv of more than 0.5%.
- Low alcohol A drink with an abv of less than 1.2%.
- Alcohol free A drink with an abv of not more than 0.05%
- If a packaged drink has an abv of more than 1.2%, then its abv must be displayed clearly on the label.





Alcohol by Volume (2)



You should be aware of the range of % abvs in the drinks you serve:

- ➤ Beer Between 3 and 9% abv
- Flavoured alcoholic drinks Around 5,5% abv
- ➤ Wine Between 8 and 16% abv
- Standard Spirits Around 40% abv







- As a rough guide it takes 1 hour for 1 unit of alcohol to be eliminated from the body.
- ➤ A unit is 8g or 10ml of undiluted alcohol.
- This is calculated as follows:

Amount of liquid in ml x %abv x 0.001 = units of alcohol

- Units of alcohol in common drinks sold:
- ▶ 1 pint of lager of 5% abv = 2.84 units
- ≥ 250ml white wine of 12% abv = 3 units
- ≥ 25ml shot of scotch whisky of 40% abv = 1 unit
- ≥ 330ml flavoured alcohol drink of 5.5% abv = 1.82



Units of Alcohol (2)



The safe weekly limits of consumption of alcohol as recommended by the Department of Health are:

- For men 3 to 4 units per day
- No more than 21 units per week
- >With 2 alcohol free days
- For non-pregnant women 2 to 3 units per day No more than 14 units per week
- With 2 alcohol free days
- For women who are pregnant 1-2 units per week

Annual Control of the Control of the

SOUTH TO COLORISION OF THE PROPERTY OF THE PRO

Licensable activities

The Designated Premises Supervisor (DPS)

LPersonal Licences

The Operating schedule

Isale of acono out of hours

Exights of only

Selling Alcohol Responsibly (England & Wales only) August 2014





Everyone involved in the licensing process must carry out their functions with a view to promoting the licensing objectives

This includes those who sell alcohol

The 4 objectives are:

- The prevention of crime and disorder
- Public safety
- The prevention of public nuisance
- The protection of children from harm





Licensable activities are defined in the Licensing Act 2003 as

- Sale of alcohol by retail
- Supply of alcohol in a club premises (i.e. a private members' club)
- The provision of regulated entertainment
- The provision of late night refreshment







- You should make sure that you know what licensable activities are permitted for your
- The Premises Licence for the unit gives customer entrance to your unit. details of what licensable activities are permitted. A Summary of the Premises Licence must be on display at the





- All premises that sell or supply alcohol must who must hold a valid Personal Licence have a Designated Premises Supervisor (DPS)
- > A Personal Licence is only required for the sale or authorisation of the sale of alcohol.
- There can only be one DPS for each premises but more than one Personal Licence holder can be employed at each premises





A DPS must hold a valid personal licence,

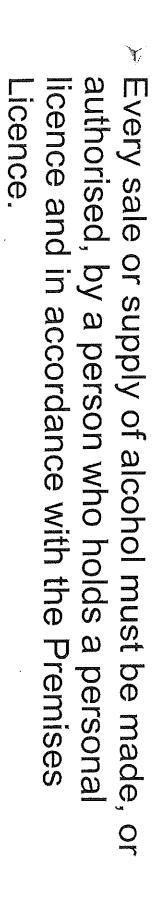
is also in day-to-day control of the premises, and

provides a single point of accountability in the event of any problems.









This means that as a responsible alcohol retailer. you must make sure that you have been given permission to sell alcohol if you do not hold a Personal Licence



Z

approval. supply is specifically approved by a personal to sell or supply alcohol unless each sale or 18 or over who has been authorised to give such It is an offence for someone under the age of 18 licence holder, the DPS or another person aged

EXCEPT

consumption with a table meal. When the alcohol is sold or delivered for



- This document is submitted to the Local Authority when a Premises -icence, or any changes to it, are applied for.
- proposed It describes how the premises operate and what activities are
- It includes the following information
- Type of premises & facilities provided for customers
- Types of licensable activities
- Times during which licensable activities take place and the opening hours of the premises
- Name and address of the designated premises supervisor
- Whether alcohol is for consumption on and/or off the premises
- The steps that will be taken to promote the licensing objectives

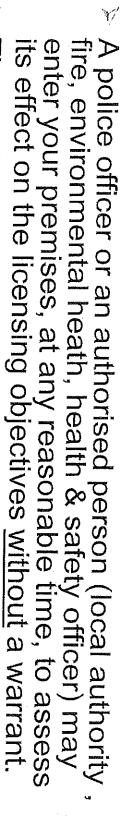


You must not sell alcohol outside the hours stated on the Premises Licence.

If you or another member of staff does so, a cono is classed as an unauthorised sale of







These officers may enter any premises if they believe it is, or about to be, used for a licensable activity.

HM Revenue & Customs officers also have the right to enter licensed premises and remove goods liable to forfeiture. If this happens at night, the officers must be with a police officer.

It is an offence to obstruct any of these people in the exercise of these powers

If someone demands entry to the premises, ask the DPS or Duty Manager for assistance

Selling Alcohol Responsibly (England & Wales only) August 2014





It is illegal

with a table meal – see next page). for children under the age of 18 to purchase or consume alcohol within licensed premises (except

for a member of staff to knowingly allow children to consume alcohol on the premises

for someone over the age of 18 to purchase alcohol on behalf of someone under the age of 18

of 18 you have broken the law, and can be If you sell alcohol to a young person under the age prosecuted



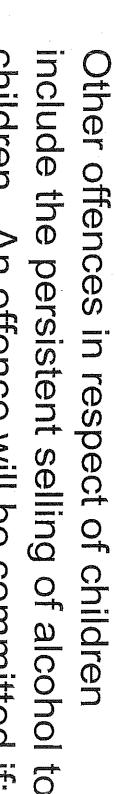
age of 16 to be present on licensed premises used consumption on the premises exclusively or primarily for the sale of alcohol for It is illegal to allow unaccompanied children under the

5am when open. consumption on the premises between midnight and 16 to be on premises licensed to sell alcohol for It is also illegal to allow unaccompanied children under

A child of 16 or 17 is allowed to drink beer, wine or cider only with a table meal, provided that an adult purchases at the meal the alcohol and an adult accompanies the young person







children. An offence will be committed if: to an under 18 year old, on 2 or more consecutive months. different occasions in a period of 3 On the same premises, alcohol is sold







children under the age of 18 into licensed premises to attempt to buy alcohol Police officers & Weights and Measures inspectors are empowered to send

under the Licensing Act 2003. purchasing are not considered an offence The actions of children involved in test







a person under the age of 18. Sell fireworks / lighter refills / solvent the counter or from a cigarette machine) to based products / cigarettes (either over

Sell knives / liqueur confectionery to a person under the age of 16.

Selling Alcohol Responsibly (England & Wales only) August 2014



If you doubt a person's age you must ask them to provide you with proof of age

Acceptable forms of proof of age are

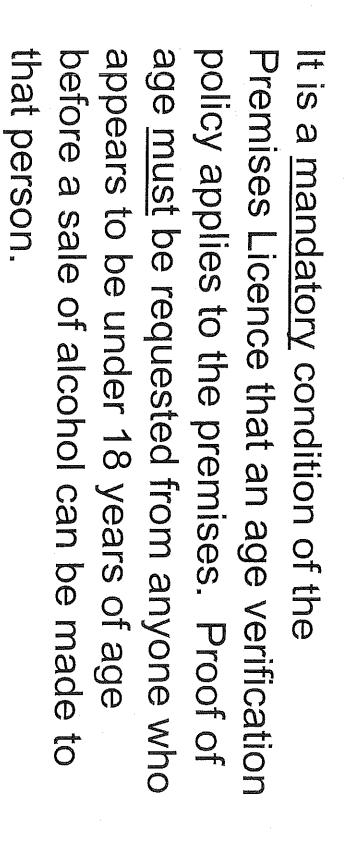
Driving licence with photo

Recognised proof of age scheme card (e.g. PASS card) Passport

All have a photograph and either (a) an holographic mark or (b) an ultraviolet feature, and state the date of birth. You need to check all of these things, and also that the document has not been tampered with

If you still have doubts you must refuse service

Selling Alcohol Responsibly (England & Wales only) August 2014







You should be aware that:

gaming machines of two categories, with a cash prize up to £70(Category C machines) or a cash/tokens price of up to £8 2005 Premises Licence, are permitted to have limited-prize Licensed premises that are not covered by a Gambling Act (Category D machines),

forbidden to play on them. They must also be located so that and must have clear signs stating that under 18s are All-cash Category C machines can only be used by over 18s No permit is required for premises with up to two machines. they can by supervised by members of staff

Category D machines here is no restriction on age or location for the use of

<u>a</u>

SOR SOCIAL VIIIS ON SOCIAL INS

- Responsible Retailing and Promotions
- Drinking and Driving
- Reducing the risk of anti-social behaviour and
- ☐ Smoking and your premises



- 70000000
- Your duty to serve alcohol responsibly also of alcohol includes assisting in the responsible promotion
- Running promotions can increase sales and improve profits, but ultimately they should be
- offering customers choice and value without encouraging excessive drinking
- offering customers service and value at competitive prices
- encouraging an increasing number and variety of the consumption of individuals customers to visit and return rather than increasing

Selling Alcohol Responsibly (England & Wales only) August 2014

Tosponside Totaling and Promotions (2)

Mandatory conditions on the Premises Licence mean ➤ It is the duty of the responsible person (the DPS) must

ensure that staff do not carry out, arrange or participate

in any irresponsible promotions in relation to the

premises

0.00



they do not carry a significant risk of undermining the licensing objectives The following types of promotions are lawful as long as

consumption of alcohol over a period of 24 hours or less a prize to encourage or reward the purchase or group defined by a particular characteristic; or tree or for a fixed or discounted price to the public or a Providing free or discounted alcohol or any other thing as Providing unlimited or unspecified quantities of alcohol

Responsible Refailing and





The sort of promotions that are strictly forbidden are:

- Games or other activities requiring or encouraging individuals to drink a quantity of alcohol within a time limit or to drink as much as possible;
- Dispensing alcohol directly into the mouth (the so-called 'dentist's chair'); or
- Selling alcohol in association with promotional posters or flyers that condone, encourage or glamorise anti-social behaviour or drunkenness

Responsible Retailing and

provided on request to customers where it is reasonably available. In addition, free drinkable water must be

It is a mandatory condition of the Premises Licence that :

The responsible person, the DPS, shall ensure

- that if the drinks detailed below are sold, they must be available in the following measures (unless sold in preprepared sealed containers):
-) beer or cider: ½ pint;
- (ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and
- (iii) still wine in a glass: 125 ml
- when a customer does not specify the quantity of alcohol they are ordering, the customer must be made aware that an alternative measure is available. this information must be displayed in a menu, price list or other printed material which is available to customers on the premises

O QUA









- As a responsible alcohol retailer you have alcohol responsibly. to ensure that your customers consume
- You also have a key role to play in the campaign to tackle drinking and driving.
- It would be good practice to advise that it is safer not to drink at all when driving.

- Drunk behaviour and criminal activity may lose violence / put the licence in jeopardy. business / attract problem customers / cause
- Licensed shops are a major target for criminals using stolen credit cards and counterfeit notes
- It is important to be vigilant at all times.
- You should never put yourself at risk when assistance and, if necessary, call the police seeking to resolve a situation. Always seek

Anti-social Behaviour

- You can assist in reducing alcohol-related behaviour should not be tolerated problems and should be aware that anti-social
- You should not serve alcohol to drunk customers as you have a duty to refuse service
- It is important to retain a presence in the customer areas to observe people's drinking. collection and cleaning trips This can be achieved through regular glass

- It is illegal to smoke in any wholly or substantially enclosed public place. All designated smoking areas or shelters must
- If customers (or members of staff) are not customers/staff members may receive a fixed penalty of £30 (or £50 if not paid within 15 days) comply with the legislation premises are liable to fine of £2,500 AND the prevented from smoking, the owners of the

SHOKING AND YOUR DIOMISOS (2)

➢ By law, at least one "No Smoking" sign so that they can be seen and read by by the ban. All notices must be positioned must be displayed in all premises affected people in and approaching the premises



- Signs should also be protected from tampering/damage, removal or
- In England, the size, design and location operator of the premises concealment of the signs can be decided by the
- In Wales, however, the signs must be of symbols, stated in the legislation. the size, and contain the wording and

Selling Alcohol Responsibly (England & Wales only) August 2014

DICALO GOLDON (A) a 88

- You have the duty not to allow smoking on area/shelter is being used the premises unless a designated smoking
- If someone is breaking the law, you should explain this tactfully and politely. If they leave the premises or direct them to a refuse to stop, you should ask them to designated smoking area/shelter

- If they refuse to leave, you should follow customer from the premises the normal procedure for removing a
- Do not put yourself in danger. Ask for assistance from other members of staff. If necessary, call the police.

UKUNKENNESS - YOUR

Recognising Drunkenness

The Duty to Refuse Service

Drixed Penalty Notices

DFixed Penalty Notice Fines for Selling Alcohol to a Drunk or a Child

USeeking assistance in order to eject disorderly persons

Selling Alcohol Responsibly (England & Wales only) August 2014







- People become drunk when they consume
- There are many different signs of drunkenness. alcohol faster than their body can remove it.
- You should be able to recognise these signs walk / Glazed eyes / Heavy sweating / Slower pupil response / Slowed breathing / Nausea and vomiting speech / Slow reactions / Staggering or inability to Loss of consciousness Loss of co-ordination / Slurred, too loud or too fast





- It is your duty to refuse to sell alcohol to De drunk anyone under 18 and those who appear to
- You commit an offence if:
- You sell alcohol to a person who is drunk.
- You allow alcohol to be sold to a person who S OCUPY







They operate in a similar way to parking tickets and offer the opportunity for you to pay a fine and thereby avoid disorder, prosecution

The police may issue a fixed penalty notice if you are drunks seen to be breaking licensing law by selling alcohol to

The police are considered to be expert witnesses in determining who is drunk

CCTV evidence can be seized to prove the sale took place

Fixed Penalty Notice Fines for a sea Selling Alcohol to a Drunk or a Child

- £90 fine for serving alcohol to someone who is
- £90 fine for serving alcohol to a child.
- £50 fine for a child between the ages of 16 and 18 if they are caught purchasing alcohol.
- £30 fine for a child under the age of 16 if they are caught purchasing alcohol.
- If a person is prosecuted the penalties are much nigher.



- If you believe a customer should be ejected it is advisable to seek assistance from a relevant colleague, such as a personal licence holder or your designated premises supervisor
- ▶ If someone is drunk and disorderly they can be ejected from the premises
- The police must assist in ejecting someone if asked to do so
- ➤ A personal licence holder, staff and police officers can ask a customer to leave
- A customer who refuses to leave could by law be prosecuted.

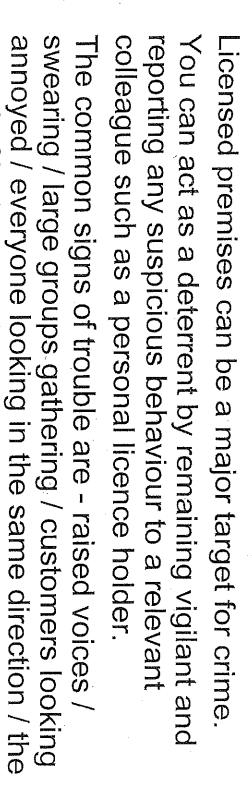
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Selling Alcohol Responsibly (England & Wales only) August 2014

anti-social behaviour, thett, vandalism and crime, such as drug dealing, violence, fraud, drinks spiking icensed premises can attract different forms of

lose business, attract problem customers and TISK VIOIENCE Licensed premises with criminal activity may

criminals using stolen credit cards. Chip and Pir is a major deterrent for credit card fraud Licensed premises are a major target for



assistance from a colleague. If necessary call the police seeking to resolve a situation. When necessary seek It is important that you never put yourself at risk when

sound of breaking glass.



licensed premises Illegal drug-related activity can occur in and around

Indicators of drug-related activity are -

staying for just a few minutes Someone 'holding court' with lots of people. Each one

Someone making frequent trips to the toilet and followed by a different person each time

People exchanging small packages or cash Huddling and whispering.

drinking, Irregular behaviour in people who have not been

doing the following -You can deter drug misuse or drug-dealing by

Carrying out frequent glass collecting or cleaning Visits Maintaining high standards of hygiene and service

Always being vigilant.

supervisor. as a personal licence holder or designated premises Reporting any concerns to a relevant colleague such

Monitoring toilets or external areas regularly.

licence holder, door supervisors, and if necessary the assistance from a relevant colleague such as a personal When there is conflict you should always seek

situations You should be aware of methods for avoiding conflict

police

Developing good relationships with customers. Giving friendly efficient service Walking the floor and always being vigilant. Trying to understand the other person's point of view

Selling Alcohol Responsibly (England & Wales only) August 2014

premises and potentially dark corners are well lit.

Helping to ensure that all lights are working in the



and always co-operate with them. provide evidence which assists the police to prosecute CCTV cameras help to identify troublemakers, and You should have a good relationship with the local police

with local premises and the police. They provide a rapid entry and monitor trouble inside. They help to create a Pubwatch and Retailwatch are organised in partnership sate environment and control disruption. ring around scheme to advise of any trouble or disorder Door supervisors or security are employed to control

000





You can help tackle terrorism by being extremely

Potential terrorist threats to be aware of are -Suspect individuals Suspect Packages Suspect vehicles Telephone bomb threats



A suspect package should be treated as an imminent threat

package You should first ask if anyone owns the

tell the Duty Manager who should inform the You should not touch it, but clear the area and

as they could cause a detonation or explosion used within 15 metres of the suspect package, Personal radios or mobile phones should not be

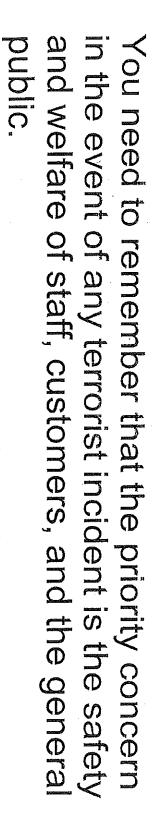
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caller's number whilst informing the police procedure, which you need to be aware of. criminal offence that will need to be investigated Even if it turns out to be a hoax, it is a serious If possible utilise the 1471 option to identify the Your premises must have an evacuation





place to help prevent terrorist incidents occurring I here are many strategies that should be in Police briefings Evacuation procedures Search procedures CCTV Staff awareness training

Selling Alcohol Responsibly (England & Wales only) August 2014

evacuation procedure. ensure that you follow the site specific In the event of an emergency, always

reported and all details of accidents are Please ensure that all hazards are recorded as per company policy.

22 July 2015 10:29 Anna Mathias

FW: Ticket 106458 Closed --> Kerry Welburn; Tanya Broadhurat; Carole Collingwood Subject: :oI geut From:

Ticket into

17/07/2015 01:23 Report Date Ticket No. 106458

Est. Due Date 20/07/2015 01:23

Reporter 9 Manager London Victoria <manager.gc-london

<u>victoria@rank.com></u>

Grosvenor Casino The Victoria, London Location

Closed Status

Visit Report > Local Authority

Request Detail Reduest Type

your name) Mark Edwards Full name of person completing this form (i.e.

30:10 3102/70/71 End time of visit Start time of visit 17/07/2015 00:39

Number of Visitors?

Francis Keegan Visitor 1 Full Name

Assistant Service Manager licensing Enforcement Premises Visitor 1 Position

เงเรนรดิธเมธเงเ

Westminster Council Visitor 1 Address

Visitor 1 Phone Number 02076413385

L Cilkova Visitor 2 Full Name

Licensing Enforcement Visitor 2 Position

Westminster Council Visitor 2 Address

02076413385 Visitor 2 Phone Number

Members of Staff People consulted by visitor

Mark Edwards Name(s) of person(s) consulted

coffee shop, they went through all of the details on the licence to check that all of the Licensing was being adhered too in the Details of Visit

information and that both sides should be displayed. We do they pointed out that the licence contained 2 pages of They left very happy saying that we would be classed as Low

and check all points, they also checked the smoking areas.

of the reverse on put that on display A.S.A.P.

have both sides but they are on 1 sheet, so we will get a copy action required Details of recommendations made and/or

provided in relation to possible breaches of Has confidential information been requested &

provided in connection with the Has confidential information been requested & The Gambling Act 2005?

apprehension and prosecution of offenders? prevention/detection of crime and/or the

Level of Food Hygiene Star Rating awarded? Not applicable

Note Text

Recipients

G Manager London Piccadilly G Manager London Parktower G Manager London Gloucester Paul Armitage 20e Adams

IlsmoW trene G Manager London Victoria

Client Info

Location Grosvenor Casino The Victoria, London G Manager London Victoria < manager, gc-london-victoria@rank.com>

Phone 0207 262 7777

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Incident Reports where Police called to Grosvenor Victoria Casino, 150 – 162 Edgware Road, London W2 2DT 01/07/2014 to 30/06/2015

								Estimated	Record the value of the prevented
No.	Date	Request Type	Subject	Request Detail	Extra Notes	Date/Actual Time of Incident	Estimated value of damaged item(s)	ioss / value of item(s) stolen or any damaged caused (£s)	loss (due to the cheat move being identified) - (£s)
			377	7000			(c)	ransen (Es)	(E3)
				MR 5 Smith became very aggressive towards another customer saving that he had been					
				racially abused. Lyndon the casino manager					
				intervened and Mr Smith the aggressor was					
				asked to leave, he went to reception and said	Mr. Smith is also				
		-		the way he was asked to leave I wont down	known as Simon				
•				to reception to see or Smith when he told	Geomey Justice,				
				me that I should call the police as he said he	customie				
•				had been racially abused. I told him that he	1212039 and				
				had to call the police and I would be happy to	1680015736.				
				liaise with them. he then became very	SDB number		to the same of		
				threatening, he told me he would knock me	42096 Customer				
				out with 28stone on my chin. he then left as	service centre				
		4		he said "on his own accord" he then came	has reported				
		ncident Report :		back in the door saying he wanted his details	that SMITH has				
		fibaccourtable		removed from the computers I told him I	made numerous				
		Dobardeptable		would do it but I had to fill in the forms, he	calls, agitated				
		Clistomar		then picked up the metal post and starts to	and abusive in				
	27/06/2015	Disturbance: 1	Smith	the recentionist collection and me.	nature, regarding				e.
104237	20:33	Person Involved	1730045406	left.	the above incident.	27/06/2015			
			•	All four customers were aggressive and					
		incident Donord	Corcoran-	threatening to staff and Management. When					
		Behaviour:	1070212434 Abir- 1070212424 Mork	asked to leave Mr. Thornhill threatened to					
		Unacceptable	1400332471 R	4 customers were ejected from the Casino					
1	13/06/2015	Behaviour : Drunk :		property.Recommend National Barring for all		13/06/2015			
102505	17:36	4 People Involved	1400332470	4 customers.		16:00			
			***************************************	Mr Raja Ali came to the table AR11 just as the	Matt Pearson,				
				ball had been spun. He placed a £1000 chip	the dealer on the				
		400		on Black, the ball continued to spin for a	table in question,				
		Crimo or Crimos		while and then landed in 23 Red. Mr Ali saw	has been				
		Cheating Chapting		that his bet had lost and took the chip back	contacted by the				
***************************************		whilst Gambling:		off black. If was evelained to him that the best bad last	court about				
	12/05/2015	Table Games: 1		and the monow now helperson to the Det ned 1050	appearing as a				
58861	03:53	person involved	R. Ali 1070252093	hit he caid that the bet had been ten into	witness at the	12/05/2015			
			CC07070 (07 m/ m/	out he said that the Det had been too late	trtal. He has	02:55		£1,000,00	£0.00

Incident Reports where Police called to Grosvenor Victoria Casino, 150 – 162 Edgware Road, London W2 2DT 01/07/2014 to 30/06/2015

to to			
value of the prevented loss (due to the cheat move being identified) - (£5)			
Estimated loss / value of item(s) stolen or any damaged caused (Es)			
Estimated value of damaged item(s)			
Date/Actuai Time of Incident		31/03/2015	31/03/2015
Extra Notes	agreed and. they informed him that the likely trial date is 21.st August.		
	le chip. He was spoken an aneger and myself e losing bet. Iled and a theft ook statements from d, and a copy of the ntook Mr Ali awav.	the locker area in em began to urinate his was seen by one te, as he was leaving ig room He brought ptionist and the not frontational and the yarrived. Both confrontational and ig and shoving by the oormen. at 23.08 they at 23.08 they at cook a statement re is CCTV evidence	Alarm company Ice who arrived ated the Interior but Ithough there was a ccess to an open res were hanging but or idea if there was o that the control AGC through the
Request Detail	and would not return the chip. He was spoken with by both the floor manager and myself but refused to return the losing bet. The police were then called and a theft reported. The police arrived and took statements from Matt. The dealer involved, and a copy of the CCTV footage. They then took Mr Ali away.	Two customers entered the locker area in reception and one of them began to urinate up against the lockers. This was seen by one of our hosts, Alaa Kanone, as he was leaving the receptionist changing room. He brought Colin Eve the Head Receptionist and the Leisuresec doorman. The police were called and the two men were kept in reception until they arrived. Both men were abusive and confrontational and there was a bit of pushing and shoving by the customers against the doormen. When the police arrived at 23.08 they arrested the offender and took a statement from Alaa. They are aware that there is CCTV evidence and will return for it.	In a slarm in the AGC went off at approximately 3.40am. Alarm company informed us and the police who arrived shortly after. The police and I investigated the interior but it seemed undisturbed although there was a ceiling tile moved and access to an open electrical box. various wires were hanging out of the box but we had no idea if there was work in progress or not. The lights were left on so that the control room could monitor the AGC through the
Subject		N. Day 1070000078 N. Wrangham 1070000079	
Request Type		Incident Report : Behaviour : Unacceptable Behaviour : Urinating in Public Areas : 2 People	Incident Report: Unplanned Event: Alarm Activation: Intruder Alarm:
Date		01/04/2015	31/03/2015
No.		94168	CKC

Incident Reports where Police called to Grosvenor Victoria Casino, 150 – 162 Edgware Road, London W2 2DT 01/07/2014 to 30/06/2015

Record the value of the prevented loss (due to the cheat move being identified) - (£s)	(E.S.)	
Estimated loss / value of item(s) stolen or any damaged caused (£s)	caused (£S)	6500.00
Estimated value of damaged item(s)	(Silvering)	
Date/Actual Time of Incident	ווייתפוור	29/03/2015
Extra Notes		
Request Detail	At 17.28 I heard a noise outside the building. I went to look from cherry Datas office to see what it was and in the middle of the pavement on the Edgeware Road was a large scaffold plank that had been blown off the scaffolding. I then went on to the gaming floor to get Frank Dixon to come with me to investigate what had happened. We left the casino at 17.31 through the main entrance and walked towards Waitrose what the plank had fallen. There was lots of members of the public around and some members of the Waitrose management and security. I introduced myself as the casino manager and asked if anybody had seen what happened but with a large plank laying on the floor and a damaged Waitrose sign it was obvious that the plank had come from the scaffolding outside the casino. I checked to see if anybody had been injured but there was no signs of anybody being injured. Myself and Frank asked Waitrose if they could close their exit near to where the plank had fallen and tried to keep the public away from the area. Myself and Frank picked the plank up and placed it out of the way. I then tried phoning the scaffold company to get them to attend but the number was an office 9 to 5 number. I then phoned Martin Ramskill the casino General Manager to inform him what had happened and did he have a contact number for the scaffold company boss. He told me that he would make some calls and would call me back. When at around 17.40-17-45 the fire brigade turned up and sealed off the	area. I spoke to the team leader he told me that he would call for a cherry picker/ basket
Subject		
Request Type	Incident Report : Unplanned Event :	Accidental Damage : Building
Date		29/03/2015
No.		08886 .

Incident Reports where Police called to Grosvenor Victoria Casino, 150 – 162 Edgware Road, London W2 2DT 01/07/2014 to 30/06/2015

Record the value of the prevented loss (due to the cheat move being identified) - (Es)	·		
Estimated loss / value of item(s) stolen or any darmaged caused (£s)			00000
Estimated value of damaged item(s)			
Date/Actual Time of Incident		14/03/2015	24/02/2015
Extra Notes			PC Fenton CW 1544 returned and collected the CCTV footage on disc at 1am.
Request Detail	to get to the top of the scaffolding to inspect remove and make safe and other scaffold boards. The fire brigade closed the Southbound lane of The Edgware Road while they preformed this task. The police turned up at 18.05 to direct the traffic. The fire brigade made safe the scaffold and removed the letter T from the Waitrose sign. Myself and Frank then removed the plank from the street and placed it in the back of the A.G.C shop. At 18.45 I received a phone call from Graham Chandler from Phelan informing me that a gang was on the way to secure the scaffolding. At 19.00 MR L Murphy came to the club from A.G.S the scaffold company to make safe the scaffold I took him onto the roof and he started to make safe the scaffold. I left a member of the team with him SENOL NEDIP. at 19.05 T ROACH from A.G.S turned up to help secure the scaffolding and said that they would be back tomorrow to replace the planks that had been removed.	When a waitress informed Mr Alhoori that he could not pay for his sandwiches by card he shouted at her to fuck off. Security were called and they told him he had to leave. He left the casino shouting and swearing. He continued to be a nuisance outside, please see ticket 92113 relating to the police visiting.	Mr Tom Phelan 1070157448 was playing on an ER pod and pressed the cash out to leave. before he could take the ticket, he had a call from his girlfriend and went to the bar to speak to her leaving the ticket for £2,577.50 protruding from the machine. Mr Rachlid Elqmache 1184510 spotted the ticket as he
Subject		K Alhoori 1430107432	R. Elgmache 1184510
Request Type	÷	Incident Report: Behaviour: Assault (Physical/Verbal): Customer on Staff: Verbal: 1 Person Involved	Incident Report: Crime or Customer Cheating: Theft: Amusements / Slots
Date		14/03/2015	25/02/2015
ó'n		92117	88868 88868

Incident Reports where Police called to Grosvenor Victoria Casino, 150 – 162 Edgware Road, London W2 2DT 01/07/2014 to 30/06/2015

			· · · · · · · · · · · · · · · · · · ·
Record the value of the prevented loss (due to the cheat move being identified) - (Es)			
Estimated loss / value of item(s) stolen or any damaged caused (£s)		£25,00	
Estimated value of damaged (tem(s)			
Date/Actual Time of Incident		03/02/2015	08/01/2015
Extra Notes		Loss/value of tems stolen should read £25k Kind regards Zoe Adams Regional Security Advisor Rank Group plc Mob: 07917 277151 On 3 Feb 2015, at 23:31	
Request Detail	was walking past and took it. He then went downstairs to the first floor played the ticket in one of the machines briefly and then cashed out a ticket for £2600. When he was identified as the thief and interviewed, he said that he still had £2000 but had lost £600 in the machines since cashing out. When CCTV footage was checked he had not played after cashing the ticket. The police were called and attended quickly. They interviewed IM Elgmache and then arrested him for theft by finding aithough they were not confident of the case coming to prosecution. Hey took a statement from Mr Pheian and arranged to return tomorrow for a copy of the CCTV footage. Police in attendance were PC Fenton CW 1544 and PC Orton CW 2832.	Mr Dohondee stole 5 x £5k chips from AR14 last night. We could not id him until today and this evening he came back in to the club and was arrested. See TESS 87196	Mr. Gamil Sherif was attacked after leaving the club in Harrowby Street close to Argos. The altercation moved towards our doors and our Leisuresec doormen intervened. The assailant then walked off. He appeared to be high on drugs and was swearing in Arabic. Albertan) The profess was swearing in Arabic.
Subject		Dhondee1070211 064	G Sherif 1121834
Request Type		Incident Report: Crime or Customer Cheating: Theft: Cash: 1 Person Involved	Incident Report : Crime or Customer Cheating : Robery : Threat to failure
Date		03/02/2015	08/01/2015 03:04
No.		87300	84134

Incident Reports where Police called to Grosvenor Victoria Casino, 150 – 162 Edgware Road, London W2 2DT 01/07/2014 to 30/06/2015

soon after. An ambulance was also called but there was only a small superficial cut on Mr. Sherif's hand. Police Sergeant Benjamin CW102 and Police Constable Ray CW316 attended.	o'N	Date	Request Type	Subject	Request Detail	Extra Notes	Date/Actual Time of Incident	Estimated value of damaged item(s)	Estimated loss / value of ítem(s) stolen or any damaged caused (£s)	Record the value of the prevented loss (due to the cheat move being identified) - (£s)
soon after. An ambulance was also called but there was only a small superficial cut on Mr. Sherif's hand. Police Sergeant Benjamin CW102 and Police Constable Ray CW316 attended.					demonstration of the second of					
there was only a small superficial cut on Mr. Sherif's hand. Police Sergeant Benjamin CW102 and Police Constable Ray CW316 attended.					soon after. An ambulance was also called but					
Sherif's hand. Police Sergeant Benjamin CW102 and Police Constable Ray CW316 attended.			•		there was only a small superficial cut on Mr.					
Police Sergeant Benjamin CW102 and Police Constable Ray CW316 attended.					Sherit's hand.					
Constable Ray CW316 attended.					Police Sergeant Benjamin CW102 and Police					
					Constable Ray CW316 attended.					

Police Visits to Grosvenor Victoria Casino, 150 – 162 Edgware Road, London W2 2DT 01/07/2014 to 30/06/2015

Extra comments				PC Gould (4518) and PC Pollard (1701) were also in attendance		16:30 - PC Forest returned with an update regarding Mr Bradshaw's allegation. He produced another DPA request for Mr Okoisor #1400434350 who was identified as the suspect - see also TESS 100900 from St.Giles. PC Forest left the club at 16:50
Details of Visit	A police constable visited to view possible CCTV footage of an incident on the corner of Edgware Road and Harrowby Street but our cameras had not picked up anything due to trees blocking the view.	Officers attended club to retrieve footage from an assault outside of the Victoria Casino. (ALSO TESS 104039)	23:15 PC Cunning came in to the Casino requesting viewing of CCTV regarding stabbing that took place outside. He also requested a copy to be burned on disc.	The officers wished to view external footage of an incident (Non-fatal stabbing) that occurred away from the club, which resulted in the victim running towards the club and to the front door.	To collect footage of a mobile phone theft on 29/05/2015.	DPA request regarding a customer who alleged that his debit card was stolen at St Giles and approx. £2100 withdrawn fraudulently. The enquiry at the time of the visit is to verify the allegation. Paperwork was supplied by the Control Room and St. Giles was contacted regarding CCTV footage and ATM reports. PC Forest was to visit the club to obtain it - see TESS 100900 PC Forest is to update RGCR on the progress of the investigation to review business relationship with the customer.
Subject	N/A	Assult outside of club	Police Visit Regarding Assault opposite Victoria Casino	Assault outside of club	Almuhjan 1070007910 Moreira 1750017511	Bradshaw 1280047686
Date	29/06/2015 00:38	26/06/2015 11:45	26/06/2015 02:09	26/06/2015 01:40	16/06/2015 13:34	29/05/2015 14:48
No.	104357	104072	104041	104039	102944	100911

Police Visits to Grosvenor Victoria Casino, 150 – 162 Edgware Road, London W2 2DT 01/07/2014 to 30/06/2015

24/UZ/2U15 U8:U4 GrosVictoria	
<u>~ ₹</u>	REQUEST FOR INFORMATION
23/02/2015 15:39 06/02/2015 12:55 30/01/2015 14:40	= • • • • • • • • • • • • • • • • • • •



Schedule 12 Part A

WARD: Bryanston And Dorset Square UPRN: 010033621985

Premises licence

Regulation 33, 34

Premises licence number:	13/04858/LIPN
Original Reference:	13/04858/LIPN
Part 1 – Premises details	
Postal address of premises:	
The Coffee Shop First Floor 150 - 162 Edgware Road London W2 2DT	
Telephone Number: Not Suppl	led
Where the licence is time limit	ted, the dates:
Not applicable	
Licensable activities authorise	ed by the licence:
Exhibition of a Film Late Night Refreshment	
The times the licence authoris	ses the carrying out of licensable activities:
Exhibition of a Film Monday to Sunday:	00:00 to 00:00
Late Night Refreshment Monday to Sunday:	23:00 to 05:00
The opening hours of the prer	nises:
Monday to Sunday:	00:00 to 00:00
Where the licence authorises supplies:	supplies of alcohol, whether these are on and/or off
N/A	

Part 2

Name, (registered) address, telephone number and email (where relevant) of holder of premises licence:

Rank Leisure Limited Statesman House Stafferton Way Maidenhead Berkshire SL6 1AY

Business Phone Number: 01628 504 000

Registered number of holder, for example company number, charity number (where applicable)

03417930

Name, address and telephone number of designated premises supervisor where the premises licence authorises the supply of alcohol:

N/A

Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises for the supply of alcohol:

N/A

Date:

10th February 2014

Signed:

pp

Operational Director - Premises Management

Annex 1 - Mandatory conditions

 Admission of children to the premises must be restricted in accordance with the film classification recommended by the British Board of Film Classification or recommended by this licensing authority as appropriate.

Annex 2 - Conditions consistent with the operating Schedule

- 2. Substantial food and non-intoxicating beverages, including drinking water, shall be available during the hours of operation.
- 3. There shall be no sales of hot food or hot drink for consumption off the premises after 23.00 hours.
- 4. The number of persons accommodated at any one time (excluding staff) shall not exceed 50 persons.
- 5. The premises shall install and maintain a comprehensive CCTV system as per the minimum requirements of the Westminster Police Licensing Team. All entry and exit points and areas outside the premises (street environment) will be covered enabling frontal identification of every customer entering in any light condition. The CCTV system shall continually record whilst the premises is open for licensable activities and during all times when customers remain on the premises. All recordings of entry and exit points and the street environment shall be stored for a minimum period of 31 days with date and time stamping. All other recordings, including staff areas and table gaming will be retained for a period of between 14 and 7 days. Viewing of recordings shall be made available immediately upon the request of Police or authorised officer throughout the preceding corresponding retention period.
- 6. A staff member from the premises who is conversant with the operation of the CCTV system shall be on the premises at all times when the premises is open. This staff member must be able to provide a Police or authorised council officer copies of recent CCTV images or data with the absolute minimum of delay when requested.
- 7. No noise shall emanate from the premises nor vibration be transmitted through the structure of the premises which gives rise to a nuisance.
- 8. During the hours of operation of the premises, the licence holder shall ensure sufficient measures are in place to remove and prevent litter or waste arising or accumulating from customers in the area immediately outside the premises, and that this area shall be swept and or washed, and litter and sweepings collected and stored in accordance with the approved refuse storage arrangements by close of business.
- 9. All emergency doors shall be maintained effectively self closing and not held open other than by an approved device.
- 10. Patrons permitted to temporarily leave and then re-enter the premises, e.g. to smoke, shall not be permitted to take drinks or glass containers with them.
- 11. Notices shall be prominently displayed at any area used for smoking requesting patrons to respect the needs of local residents and use the area quietly.
- 12. Notices shall be prominently displayed at all exits requesting patrons to respect the needs of local residents and businesses and leave the area quietly.
- 13. The following activities shall not be permitted in the rear outside service yard area fronting onto Brendon Street between 2400 hours and 0700 hours:
- i) The movement, handling, or placement of refuse, including bottles.
- ii) The operation of the refuse compactor.
- iii) Commercial vehicular deliveries or removals.

Annex 3 – Conditions attached after a hearing by the licensing authority

None

Annex 4 – Plans

Attached



Schedule 12 Part B

WARD: Bryanston And Dorset Square UPRN: 010033621985

Premises licence summary

Regulation 33, 34

Premises licence number:	13/04858/LIPN
Part 1 – Premises details	
Postal address of premises:	
The Coffee Shop First Floor 150 Edgware Road London W2 2DT	
Telephone Number: Not Supp	lied
Where the licence is time limi	ted, the dates:
Not applicable	
Licensable activities authoris	ed by the licence:
	· · · · · · · · · · · · · · · · · · ·
Exhibition of a Film Late Night Refreshment	
The times the license systhesis	ses the carrying out of licensable activities:
The times the licence authors	ses the carrying out of ncensable activities.
Exhibition of a Film Monday to Sunday:	00:00 to 00:00
Late Night Refreshment Monday to Sunday:	23:00 to 05:00
The opening hours of the prei	mises:
Monday to Sunday:	00:00 to 00:00

Where the licence authorises supplies of alcohol, whether these are on and/or off supplies:

N/A

Name and (registered) address of holder of premises licence:

Rank Leisure Limited Statesman House Stafferton Way Maidenhead Berkshire SL6 1AY

Registered number of holder, for example company number, charity number (where applicable)

03417930

Name of designated premises supervisor where the premises licence authorises for the supply of alcohol:

N/A

State whether access to the premises by children is restricted or prohibited:

Restricted

Date:

10th February 2014

Signed:

pp

Operational Director - Premises Management

Chrysanthou, Yiannis

From:

Deweltz, Adam

Sent:

09 July 2015 10:31

To:

'elaine.whittle@rank.com'

Cc:

Chrysanthou, Yiannis; Premises Licensing

Subject:

The Coffee Shop, 150 Edgware Road, W2 2DT - 15/04691/LIPN

Dear Elaine,

The Coffee Shop, 150 Edgware Road, W2 2DT - 15/04691/LIPN

With reference to the above application, I am writing to inform you that the Metropolitan Police, as a responsible authority, will be making a representation. It is our belief that if granted the application would undermine the Licensing Objectives.

The venue is situated within the 'Edgware Road Stress Area', a locality where this is traditionally high crime and disorder. There are concerns that this application will cause further policing problems in an already demanding area and add to the cumulative impact.

The hours sought by the applicant are outside those of City of Westminster core hours. Please can these be amended.

Also, if this licence is granted, do you plan on surrendering the existing one (13/04858/LIPN)?

Kind regards,

Adam.

PC Adam Deweltz Westminster Police Licensing Unit Westminster City Hall 4th Floor 64 Victoria Street London SW1E 6QP

CITY OF WESTMINSTER

MEMORANDUM

TO Licensing Officer

REFERENCE 15/04691/LIPN

FROM EH Consultation Team

REFERENCE
REING DEALT WITH BY

BEING DEALT WITH BY lan Watson (iwatson@westminster.gov.uk)

TELEPHONE 020 7641 3183 DATE 7th July 2015

The Licensing Act 2003

The Coffee Shop, 150-162 Edgware Road, W2

I refer to the application for a New Premises Licence for the above premises.

The premises are located within the Edgware Road Stress Area as stated in the City of Westminster's Statement of Licensing Policy.

The applicant has submitted floor plans of the premises reference G 031555 FIRST LA2003 and G 031555 GROUND LA2003 dated 04.09.12.

This representation is based on the plans and operating schedule submitted.

The applicant is seeking the following

- 1. To provide Late Night Refreshment 'Indoors' Monday to Sunday between 23.00 and 05.00 hours.
- 2. To provide for the Supply of Alcohol Monday to Sunday between 12.00 and 02.00 hours
- 3. To provide regulated entertainment 'indoors' comprising
 - Plays
 - Films
 - Live Music
 - Recorded Music
 - Performance of Dance
 - Anything of a similar description to Live Music, Recorded Music and Performance of Dance

Monday to Sunday between 00.00 and 00.00 hours (24 hours).

I wish to make the following representation

1. The hours requested for the provision of regulated entertainment and the type of regulated entertainment, supply of alcohol and Late Night Refreshment will have the likely effect of causing an increase in Public Nuisance within the Edgware Road Stress Area.

The applicant has not stated whether the supply of alcohol will be for 'Off' or 'On' sales.

The granting of the application as presented would have the likely effect of causing an increase in Public Nuisance and impact on Public Safety within the Edgware Road Stress Area.

The applicant has provided additional information with the application which is being considered but does not fully satisfy Environmental Health's concerns.

Should you wish to discuss the matter further please do not hesitate to contact me.

lan Watson Senior Practitioner Environmental Health (Licensing) City of Westminster, Licensing Service, Westminster City Hall, 84 Victoria Street, London SW1E 6QP PREMISES MANAGEMENT

0 9 JUL 2015

CITY OF WESTMINSTER

6 Brendon Street, London W1H 5HE

Reference: 15/04691/ LIPN

6 July 2015

NOTIFICATION OF A NEW PREMISES LICENSIING APPLICATION UNDER THE LICENCING ACT 2003 $\,$

Dear Sir,

I wish to state that I oppose absolutely the above application under the Council's objectives: Prevention of Public Nuisance and Crime and Disorder.

We residents of Brendon Street experienced a similar situation with the Casino to the one proposed several years ago when there was noise and loud music, cars leaving the Casino all through the night, people having had too much to drink shouting and screaming outside my house in the early hours of the morning. It took considerable effort by my neighbors and myself to organize a protest and put an end to the noise.

This is supposed to be a residential street. We have already had a noisy pub which has taken considerable effort to control. We have on-going noise problems with delivery lorries unloading out of hours at Waitrose and now the Casino wants to revive the previous situation and make the street unbearable.

I trust the Council will consider my objections to the proposal and deny the application.

Yours sincerely

1 ichaol Za

Michael W. Earls





